

dbpr

Unlicensed Activity Annual Report

FY 2024-2025

MESSAGE FROM THE SECRETARY

Dear Floridians,

Florida's economy and communities thrive because of the honesty and professionalism of the people who live and work here. When bad actors cut corners and work without the proper license, they put our families, neighbors, and visitors at risk. That is why the Department of Business and Professional Regulation (DBPR) continues to prioritize education, investigation, enforcement, and prosecution to stop unlicensed activity before it harms consumers and to hold offenders accountable.

In Fiscal Year 2024–2025, DBPR's Unlicensed Activity (ULA) Program advanced that mission statewide. Our investigators conducted targeted sweeps and enforcement operations in partnership with local governments and law enforcement; our outreach teams engaged homeowners, businesses, and professionals with practical tools to verify licensure; and our staff made it easier and faster for Floridians to report suspicious activity through our website, hotline, and mobile app.

Florida again faced severe weather during the relevant fiscal year, including Hurricanes Debby, Helene, and Milton. In the aftermath, our teams deployed quickly to educate storm-impacted communities and deter unlicensed operators who so often exploit disasters. These efforts, together with year-round proactive education, helped protect thousands of Floridians and ensured that legitimate, licensed professionals could do the work of rebuilding safely.

DBPR's work to deter and prevent unlicensed activity continues year-round. The numbers tell the story. Highlights from the Unlicensed Activity Program's efforts for the 2024-2025 fiscal year include:


- Engaging in 598 proactive community outreach events to thousands of Floridians, including seniors, businesses and professionals;
- Participating in proactive efforts through the Division of Regulation, such as 422 compliance checks in areas suspected of having unlicensed activity and 11 proactive enforcement operations in collaboration with local law enforcement agencies;
- Reaching final actions for more than 44 unlicensed activity cases opened in the aftermath of Hurricanes Debby, Helene, and Milton; and
- Reviewing 2,912 legally sufficient complaints of unlicensed activity, with further investigation resulting in the issuance of 1,127 Notices to Cease and Desist, 1,072 citations and 1,416 final orders.

Every one of these outcomes represents a consumer protected, an unsafe project stopped, or a community made stronger.

One of our signature achievements this year is the comprehensive rebrand of our Unlicensed Activity (ULA) program. To further empower our industry partners, we developed an outreach toolkit featuring ready-to-use assets—such as print materials, social media graphics, event displays, and presentation templates—designed specifically for contractors and licensees. This toolkit, available on our website [here](#), makes it easier for our partners to join us in raising awareness and combating unlicensed activity in communities across Florida. By providing these valuable resources and strengthening our brand identity with updated visual elements and clear guidelines, we are building a unified front to protect consumers and uphold the integrity of our professions.

I am incredibly proud of the DBPR team and our partners across Florida for their commitment to protecting the public and supporting our licensed professionals. We will continue to innovate, educate, and enforce—because every Floridian deserves safe, lawful, and high-quality services.

Respectfully,



Melanie S. Griffin

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Executive Summary

The Unlicensed Activity Program of the Department of Business and Professional Regulation protects Floridians and their communities by targeting unlicensed activity. Through close collaboration with state and local law enforcement and by educating the public about the risks of unlicensed work, the Department makes identifying, stopping, and preventing unlicensed activity a top priority.

Unlicensed activity occurs within nearly every profession regulated by the Department. It is most commonly found in the construction and electrical trades, as well as cosmetology, barbering, talent and athletic agents, real estate, and community association management professions.

Through rigorous enforcement and education efforts, the Unlicensed Activity Program seeks to aid consumers by actively seeking out opportunities to discourage unlicensed work, often before it occurs. The Program engages in robust advertising initiatives through multiple channels, to educate homeowners and businesses on the dangers of unlicensed activities and equip them with the knowledge to recognize and prevent unlicensed activity scams.

In accordance with the Fiscal Year 2024-2025 General Appropriation Act, this annual report on Professional Regulation Unlicensed Activity highlights the unlicensed activity functions performed by the Department. This report outlines the expenditure of the Unlicensed Activity Program and details the efforts, activities and revenues utilized by the Department's boards, council and staff within the Division of Regulation, Division of Real Estate, and Division of Certified Public Accounting in compliance with section 455.2281, Florida Statutes. The total appropriation for Fiscal Year 2024-2025 was \$2,277,254.

Some licensees are required by section 455.2281, Florida Statutes, to pay an unlicensed activity fee which funds efforts to combat unlicensed activity. Licensees pay this fee as part of their initial license fee and license renewal fees.

The Department's Unlicensed Activity Program consists of:

- Enforcement and prosecution;
- Investigation of complaints; and
- Public outreach and education.

The Department finds great value in informing consumers and licensees about the dangers of hiring unlicensed individuals and maintains a strong educational campaign. The Department also emphasizes compliance over discipline for minor offenders through Notices of Cease and Desist, citations and guidance on how to become properly licensed.

Section One

FINANCIAL SUMMARY

OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

FINANCIAL SUMMARY

Revenue

Pursuant to Section 455.2281, Florida Statutes, in order to protect the public and to ensure a consumer-oriented Department, it is the intent of the Legislature that vigorous enforcement of regulation for all professional activities is a state priority. Therefore, the Department assesses a special fee of \$5.00 per licensee upon initial licensure and for each renewal for professional license types to combat unlicensed activity. These funds are deposited into the Professional Regulation Trust Fund, an interest-bearing account, and per statutory requirements, a separate account is maintained for each profession.

Table 1.1

Fiscal Year 2024-2025 Revenue	
Unlicensed Activity Fees	\$1,808,558
Fines and Penalties	\$934,223
Interest Income	\$176,795
Total	\$2,919,576

Appropriation

From funds provided in Specific Appropriation Line 2165 Unlicensed Activities, \$2,207,525 was expended at the Department level as detailed in this report. This chart is an overview and contains totals from all Division's appropriated unlicensed activity funds.

Table 1.2

Fiscal Year 2024-2025 Appropriation by Division	
Division of Regulation	\$1,576,379
Division of Real Estate	\$500,000
Board of Professional Engineers	\$100,875
Division of Certified Public Accounting	\$100,000
Total	\$2,277,254

Expenditures

In accordance with Section 455.2281, Florida Statutes, the Department spent funds listed below on unlicensed activity enforcement and education. Department expenditures are allocated to the appropriate profession's cash account. Pursuant to statute, no indirect costs are allocated to unlicensed activity accounts; however, the revenue is subject to the eight percent service charge to General Revenue. The overall expenditures were less than the \$2,277,254 appropriation.

Table 1.3

Fiscal Year 2024 - 2025 Summary Expenditures by Category	
Staffing	\$1,360,756
General Expenses	\$846,769
Grand Total	\$2,207,525

Division of Regulation

Total Budget Allocated: \$1,576,615

The Division of Regulation's Unlicensed Activity Program analyzes and investigates consumer complaints and implements proactive outreach and enforcement efforts related to various professions including but not limited to construction, cosmetology, and barbering. Unlicensed activity can cause significant consumer harm and often results in criminal penalties. To prevent violations, the program emphasizes education and compliance through partnerships with professional associations, media campaigns, and the development of consumer and licensee resources designed to raise public awareness.

Table 1.4

Category	Amount	Details
Outreach	\$390,253 \$70,646	<p>Participation in Outreach Events and Presentations:</p> <ul style="list-style-type: none"> Public service announcements, trade show registrations, and travel expenses. <p>Unlicensed Activity Educational Items:</p> <ul style="list-style-type: none"> Development and distribution of brochures and various educational materials.
Enforcement	\$1,047,921 \$48,837	<p>Staffing:</p> <ul style="list-style-type: none"> Investigators who identify and investigate unlicensed activity, conduct proactive enforcement, and provide consumer education on licensure requirements. Analysts who process incoming complaints and manage and respond to both the unlicensed activity hotline and email box. <p>Investigative Tools:</p> <ul style="list-style-type: none"> Electronic equipment to assist our investigative staff. Software to aid in the identification of unlicensed individuals. Additional tools to support investigations, sweeps, enforcement operations and outreaches.
Operations	\$12,046	<p>Equipment and Operation:</p> <ul style="list-style-type: none"> Rental equipment, copiers, postage, office supplies. IT resources which enable the staff to conduct investigations and program operations effectively.
Total:	\$1,569,703	

Division of Real Estate

Total Budget Allocated: \$500,000.00

Unlicensed real estate activity puts citizens at personal and financial risk. The Division of Real Estate's Unlicensed Activity Program raises awareness about the dangers of the unlicensed practice and, through vigorous enforcement, ensures that those providing real estate services in Florida are licensed.

Table 1.5

Category	Amount	Details
Staffing (Enforcement)	\$220,905	The Division of Real Estate has investigators throughout Florida who investigate consumer complaints involving unlicensed real estate activity.
Staffing (Legal)	\$70,007	The Office of the General Counsel prosecutes violations of unlicensed activity.
Outreach	\$196,124	Public service announcements, billboards, commercials, booth rentals, sponsorships, and educational items for outreach events and trade shows.
Total:	\$487,036	

Division of Certified Public Accounting

Total Budget Allocated: \$100,000

The Division of Certified Public Accounting's Enforcement Section is responsible for reviewing and investigating complaints of unlicensed activity related to Accounting. The majority of unlicensed complaints filed concerned the improper use of the "Certified Public Accountant" designation and "performing or offering to perform" services to the public which require the license of a Certified Public Accountant. The Enforcement and Administrative Sections periodically conduct ULA outreach through public awareness campaigns with the Florida Broadcasters' Association and the Florida Institute of Certified Public Accounting.

[Table 1.6](#)

Category	Amount	Details
Staffing (Enforcement)	\$21,923	Including costs for investigative staff, fees for mailing, and general supplies and attendance at conferences where staff educate and encourage reporting of unlicensed activity.
Advertising (Outreach)	\$62,986	Creation of marketing assets to be used for social media posts, and the creation of radio and television ads. A joint PR campaign also occurred with the Division of Regulation.
Total:	\$84,909	

Section Two

UNLICENSED ACTIVITY PROGRAM EFFORTS

UNLICENSED ACTIVITY PROGRAM EFFORTS

With a duty to protect the health, safety and welfare of Florida citizens and visitors, the Department places great emphasis on unlicensed activity through proactive efforts and investigations.

Division of Regulation

Unlicensed Activity Program Overview

Floridians work hard to provide for their families and DBPR is committed to protecting Florida families from the risks posed by unlicensed individuals. Unlicensed activity is a serious issue that affects various industries. When individuals operate without the proper credentials, they not only violate the law but also put consumers at significant risk. Ensuring that professionals are properly licensed is essential to maintaining high standards of safety, quality, and trust within our communities.

The Division of Regulation has a dedicated Unlicensed Activity Program (Program). The Division of Regulation is the enforcement authority for Florida's professional boards and programs across 21 professions and industries. The Program aims to protect the citizens of the State of Florida by empowering them to recognize the danger of unlicensed activity through education and outreach. Additionally, the Program monitors the productivity of investigative field offices; tracks sweeps, enforcement operations and outreach efforts to ensure the goals of the Division are being met; and acts as a liaison between investigators and the Office of General Counsel. Working in partnership with the Office of Communications, the Program also raises public awareness through targeted outreach campaigns.

In addition to processing complaints from the public, the Program provides other services to aid in the investigation and prosecution of unlicensed individuals. These services include researching and issuing certificates of non-licensure, receiving and tracking subpoenas, and supporting investigative agencies throughout the State.

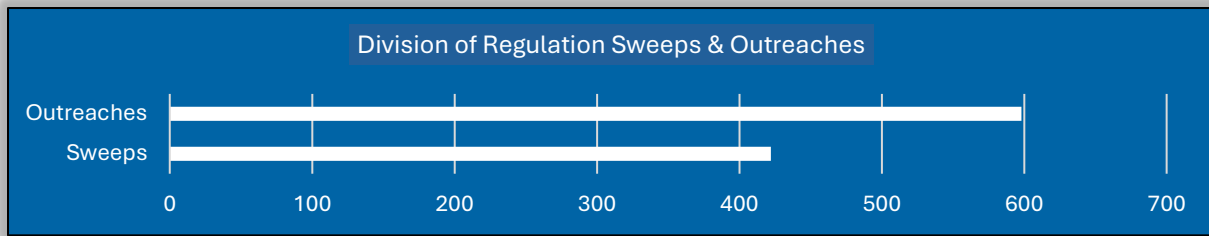
Outreach and Education

The Program seeks to reach various audiences through outreach and education including licensed professionals, trade associations, governments and the residents of the State of Florida. During the last fiscal year, the program conducted 598 outreach events, reaching thousands of Floridians. Events included participation in trade shows, meeting with consumer groups, speaking engagements with professional associations, and collaborative efforts with local governments and law enforcement. These activities emphasized the importance of hiring licensed professionals and the risks posed by unlicensed



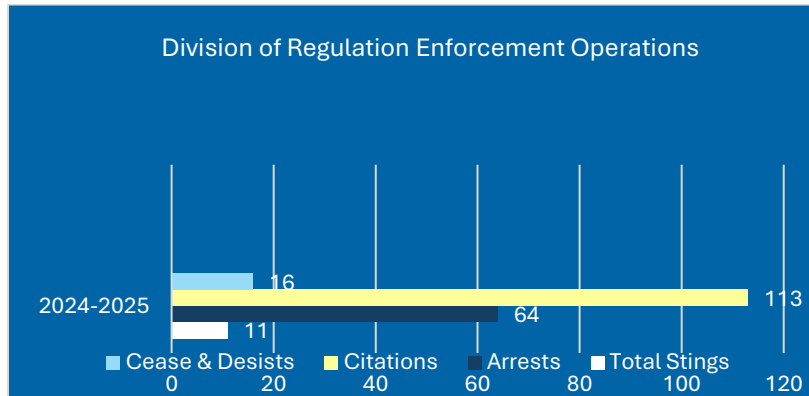
Proactive Enforcement

The Division continues to take a proactive approach to stopping unlicensed activity before it harms consumers through sweeps and enforcement operations. In fiscal year 2024-2025, investigators conducted 422 compliance checks, or sweeps, of areas that are suspected of having unlicensed activity. These sweeps were often in partnership with local building departments, law enforcement, and other agencies like the Department of Financial Services. In addition to physical sweeps, investigators perform compliance checks of common advertising locations such as social media and online marketplaces.



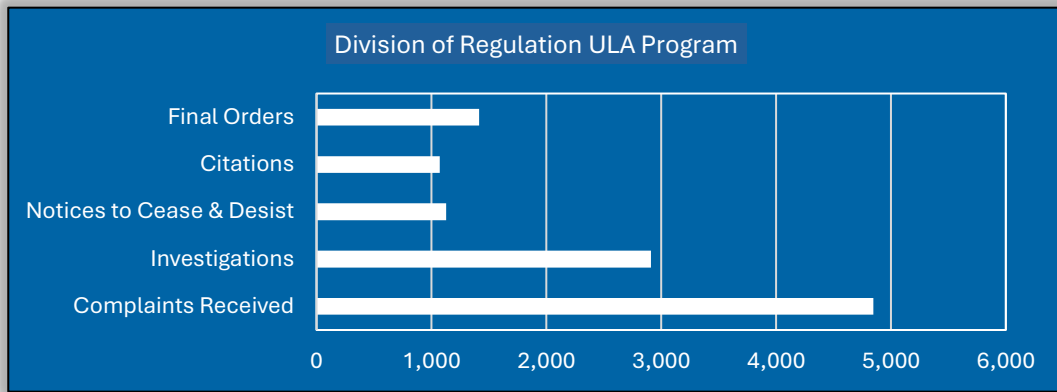
Enforcement Operations

During Fiscal Year 2024-2025, the Division participated in 11 enforcement operations. During an enforcement operation, the Department provides unlicensed individuals the opportunity to offer services that require a license. These individuals often provide a bid, proposal, or performance of the service to an undercover investigator and/or law enforcement personnel which results in the issuance of a notice to cease and desist or a citation. If law enforcement is involved, the individual may also be issued a Notice to Appear and referred to the State Attorney for prosecution.



Complaints and Investigations

The Division reviews allegations of unlicensed activity through its complaints and investigations process. Complaints may be submitted through multiple channels, including online, by email, through the DBPR mobile app, by calling the toll-free unlicensed activity hotline, or by traditional mail or fax. Once a complaint is received, it is reviewed by an analyst to determine if it is legally sufficient. If legally sufficient, the complaint is referred to the regional office nearest to the alleged violation for investigation. Investigations of unlicensed activity may result in the issuance of a notice to cease and desist, citation or fine. Upon completion, cases are referred to the State Attorney's Office for review and potential criminal prosecution.



In Fiscal Year 2024–2025, the Division received 4,847 unlicensed complaints, of which 2,912 were found legally sufficient and moved forward to investigation. These investigations resulted in:

- 1,127 Notices to Cease and Desist
- 1,072 Citations
- 1,416 Final Orders

**BEFORE YOU HIRE,
LOOK FOR RED FLAGS**

Report Suspected Unlicensed Activity:
MyFloridaLicense.com or (866) 532-1440

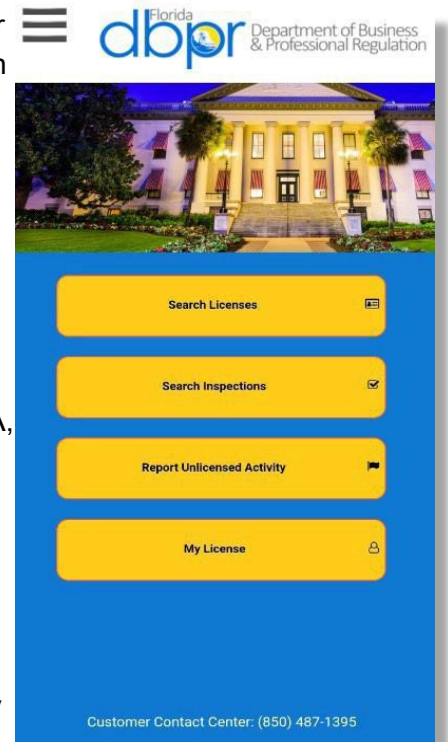
dbpr | unlicensed activity PROGRAM

Public service provided by the Florida Outdoor Advertising Association.

Unlicensed Activity Complaint Access

The Department has made filing a complaint easy and convenient for the consumer and license holder. Below are numerous ways in which a complaint, including one that is anonymous, may be filed:

- Online: myfloridalicense.com/DBPR/file-a-complaint/
- Email: ula@myfloridalicense.com (Unlicensed Activity Inbox)
- Mail:
 - Department of Business and Professional Regulation, 2601 Blair Stone Road, Tallahassee, Florida, 32399-0782
 - Division of Certified Public Accounting, 240 76th Drive, Suite A, Gainesville, FL 32607
 - Division of Real Estate, 400 West Robinson Street, Suite N801, Orlando, FL 32801
- Phone: Call the toll-free Unlicensed Activity Hotline at 866-532-1440.
- Mobile Application: The DBPR mobile app allows users to quickly file complaints, verify licenses, and access inspection results. Available for free on the App Store and Google Play.
- Customer Contact Center: 850-487-1395



Certificates of Non-Licensure

A certificate of non-licensure is a notarized document issued by the Unlicensed Activity Program and field offices, upon request, to certify that an individual or business has never held a license with the Department. When a request is received, a thorough search of Department records is performed. If no license is found, a certificate of non-licensure is produced. These documents are self-authenticating and are frequently used in administrative and criminal proceedings involving unlicensed activity. In the Fiscal Year 2024-2025, the Division issued more than 1,900 certificates of non-licensure.

Toll-Free Hotline

The ULA hotline (866-532-1440) is staffed weekdays from 8 a.m. to 5 p.m. and serves as a vital reporting tool. In addition to educating consumers and helping them complete complaint forms, the hotline generates real-time “in progress” tips. In Fiscal Year 2024–2025, 253 complaints were initiated through hotline calls.

Subpoena Receipt and Tracking

Completed unlicensed activity investigations are referred to the local State Attorney’s Office for possible criminal prosecution. Department personnel are often subpoenaed to testify in these criminal cases. The Unlicensed Activity Program received and processed 247 subpoenas related

to unlicensed activity cases during the fiscal year, helping to ensure proper coordination with investigators and the Office of the General Counsel.

Reporting by Email

The Unlicensed Activity Program manages a dedicated unlicensed activity email inbox. Each day, staff receives dozens of emails related to unlicensed activity, how to file a complaint and how to become properly licensed. Staff reviewed and responded to more than 7,100 emails during the last fiscal year. Inquiries outside of the Division’s jurisdiction were redirected to other divisions or agencies as needed.

Mobile Application (App)

The DBPR Mobile App allows consumers to anonymously report suspected unlicensed activity directly from their smartphones, including photos of advertisements or work being performed. In Fiscal Year 2024–2025, the app generated 360 complaint investigations.



Division of Regulation Disaster Response

Unlicensed activity often surges in the aftermath of natural disasters. During the aftermath of severe storms, the Division of Regulation's investigators and staff respond to the affected areas to educate consumers about the dangers of unlicensed activity. The division also proactively seeks out individuals and businesses advertising to perform regulated services without a license. Through these efforts, the Division seeks to protect the safety and wellbeing of the citizens of Florida.

Hurricane Debby

Hurricane Debby made landfall in the Big Bend region near Steinhatchee, Florida on August 5, 2024, with 80 mph winds, a 3-to-5-foot storm surge, and widespread flooding. Teams from the Pensacola, Tallahassee, Jacksonville, Gainesville, Orlando, Tampa, and Ft. Myers regional offices conducted 35 outreaches in 8 counties. These events ranged from Multi-Agency Resource Centers where affected citizens could get assistance, education, and resources, to focused outreaches to local building departments and law enforcement. Additionally, these teams conducted over 20 sweeps resulting in 113 site visits and over 165 license checks.



Hurricane Helene

Hurricane Helene made landfall near Perry, Florida on September 26, 2024, as a Category 4 hurricane with winds reaching 140 mph, and a storm surge exceeding 15 feet in some areas, causing widespread destruction in Taylor County and the surrounding area. Teams from the Pensacola, Tallahassee, Jacksonville, Gainesville, Orlando, Tampa, and Ft. Myers regional offices conducted 184 outreaches in 18 counties. These events ranged from Multi-Agency Resource Centers where affected citizens could get assistance, education, and resources, to focused outreaches with local building departments and law enforcement. Additionally, these teams conducted over 45 sweeps resulting in 216 site visits and over 584 license checks.

Hurricane Milton

Hurricane Milton made landfall near Siesta Key as a Category 3 hurricane on October 9, 2024, with winds of 120 mph, a 5-to-10-foot storm surge, and spawned dozens of tornadoes across the Florida Peninsula. Teams from the Pensacola, Tallahassee, Jacksonville, Gainesville, Orlando, Tampa, Ft. Myers, Ft. Lauderdale, and West Palm Regional Offices conducted 116 outreaches in 13 counties. These events ranged from Multi-Agency Resource Centers where affected citizens could get assistance, education, and resources, to focused outreaches to local building departments and law enforcement. Additionally, these teams conducted over 25 sweeps resulting in 206 site visits and over 437 license checks.



Division of Real Estate

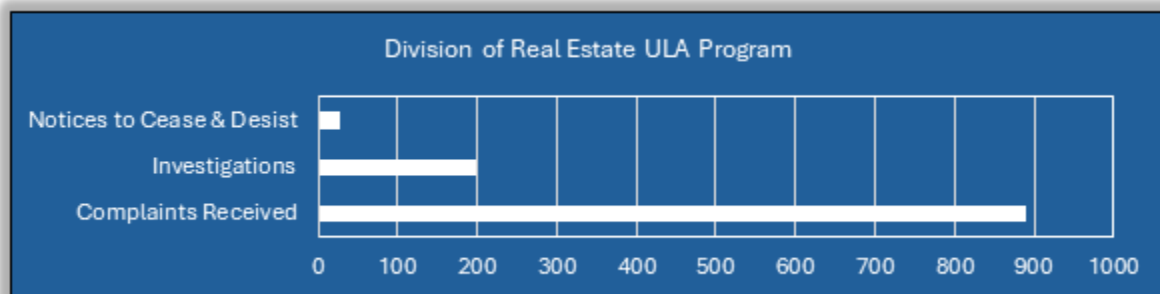


The Division of Real Estate is responsible for the examination, licensing and regulation of nearly 500,000 real estate professionals, corporations, schools, instructors and appraisers. The Division's mission is to protect the health, safety and welfare of the public. The Division of Real Estate's unlicensed activity program seeks to educate consumers and real estate professionals about unlicensed practice, and to ensure, by mutual effort with the Department's Office of the General Counsel, that unlicensed real estate activity is expeditiously investigated and prosecuted.

Outreach is critical to alerting consumers of the potential for financial harm when unlicensed individuals are hired for real estate transactions. The Division understands the value of outreach in combating unlicensed activity. The Division performs outreach through education, trade shows, and presentations. During the outreach events, the Division's investigators and supervisors emphasize the importance of working with licensed real estate professionals and the timely reporting of suspected unlicensed activity.

Unlicensed real estate practice can be reported by submitting a complaint by mail, email, fax, or online through the Department's website. If the facts outlined in the complaint indicate that a violation may have occurred, an investigation is initiated. Once the investigation is complete, an investigative report is produced and delivered to the Department's Office of the General Counsel. The Department may issue a Notice to Cease and Desist from unlicensed practice and the Office of the General Counsel may seek an injunction against persons violating the notice. The Department may also impose administrative penalties or issue a citation. In accordance with Chapter 455, Florida Statutes, the Division refers cases to the State Attorney for consideration of criminal prosecution.

In addition to examining consumer complaints, investigators routinely monitor social media and websites where unlicensed practice is known to be carried out. When unlicensed activity is discovered, internal complaints are initiated and thoroughly investigated. In Fiscal Year 2024-2025, 387 complaints alleging unlicensed practice violations were received, 174 investigations were completed and 22 Notices to Cease and Desist were issued.



Division of Certified Public Accounting

The Division of Certified Public Accounting is responsible for the licensing of nearly 38,915 active Certified Public Accountants (CPAs) and 5,590 accounting firms pursuant to Chapters 455 and 473, Florida Statutes (See Table 1.1 on page 23). The Division also provides administrative support to the Florida Board of Accountancy (CPA Board), which consists of nine members: seven CPAs and two consumer members. The CPA Board makes final decisions in areas that affect the practice of public accounting, which includes qualifying applicants for the CPA examination, issuing licenses, taking disciplinary action, and promulgating rules as needed.

The Division's Unlicensed Activity Program is responsible for analyzing consumer complaints alleging unlicensed certified public accounting activity. During the Fiscal Year 2024-2025, the Division focused its efforts on raising public awareness by participating in industry tradeshows, speaking engagements, and virtual meetings. The Division participated in an advertising campaign with the Florida Broadcasters Association, encouraging the public to verify the license of a certified public accountant before sharing sensitive information. The Division also began a grassroots campaign with the Florida Institute of Certified Public Accountants through web-based advertising to encourage licensees to report unlicensed activity.

The majority of the unlicensed activity complaints filed with the Division during the fiscal year concerned the improper use of the "certified public accountant" designation. These complaints were received from consumers, licensees, social media, and proactive research by Division staff. During the fiscal year, 126 unlicensed complaints were received, of which 16 were deemed legally sufficient.



investigation is complete. During the Fiscal Year 2024-2025, there were two (2) Respondents prosecuted for ULA.

Another tool utilized by the Division to combat unlicensed activity is the issuance of Notices to Cease and Desist pursuant to section 455.228(1), Florida Statutes. A notice to cease and desist is issued once it has been determined, by Division staff, that the profession has been practiced without the professional license or certification required by Florida law, specifically Chapter 473, Florida Statutes. For this reporting period, 14 notices to cease and desist were issued. All unlicensed activity investigative reports are forwarded to the related State Attorney's Office for review once the

Office of Communications Efforts

Background

The Division of Regulation leads DBPR's consumer-protection and compliance efforts. Supported by the Office of Communications—which issues press releases, responds to media inquiries, manages media contracts, coordinates with local government PIOs, and amplifies initiatives on social media—the Division highlighted key regulatory actions throughout FY 2024–25. Together, they launched public education campaigns promoting licensing compliance and vigilance against violations, urging Floridians to verify credentials and use DBPR's tools and resources.

Paid Proactive Efforts

After the Storm DBPR Case Study - Campaign

To support DBPR's mission to protect storm victims from exploitation, the Department contracted to develop a comprehensive asset package, pre-approved and ready for deployment when storm warnings were issued. To ensure maximum impact across all phases of the disaster, a multi-channel approach was created spanning digital, print, and radio. This strategic approach guaranteed messaging would reach affected individuals even when cell towers and power were down.



In 4 weeks, the campaign generated an impressive 5 million impressions, ensuring widespread awareness and reach. Strategic placement of print assets in the hardest-hit neighborhoods provided critical notice to vulnerable communities in the eye of the storm. Additionally, the campaign drove multiple positive earned media stories for the agency, further amplifying its message and reputation. Overall, the campaign successfully supported DBPR's mission to protect storm victims from exploitation after the storm.

Florida Association of Broadcasters (FAB) Radio, TV & Digital – ULA/DCN Campaign

The Florida Association of Broadcasters' NCSA/Public Education Program ("PEP") provides non-profit organizations and government agencies with a unique opportunity to deliver important educational messages and community awareness to citizens across Florida's 10 media markets.

From December 1, 2024 through April 30, 2025, DBPR partnered with the Florida Association of Broadcasters to run a statewide radio, television, and digital campaign across all 10 Florida media markets (including Tampa Bay, Miami/Fort Lauderdale, Orlando, and Jacksonville) to increase homeowner and consumer awareness of unlicensed contracting risks and drive use of DBPR's online license verification tool before hiring. The campaign raised awareness about unlicensed activity, with messages like "Rebuild Right: Verify Before You Hire" and "Red Flags" from the Disasters Contractors Network. All materials were available in English and Spanish for statewide accessibility.

On a \$300,000 contract with a \$1,200,000 guaranteed minimum, the campaign delivered \$2,562,263 in media value (8.5:1 ROI), including 28,802 radio spots valued at \$1,882,233 and 8,675 TV spots valued at \$680,030, and generated approximately 16,181,211 broadcast impressions (Nielsen), 7,870,518 million digital impressions, and 6,233 digital clicks.

Florida Outdoor Advertising Association (FOAA) – Campaign

The billboard campaign included a total of 28 outdoor advertising placements across Florida, generating approximately 38.4 million impressions. The campaign featured 11 digital billboards posted for 16 weeks, 7 vinyl billboards posted for 12 weeks, and 10 poster panels posted for 8 weeks. Billboard placements were distributed across Lakeland, Orlando (Seminole, Orange, Osceola), Tallahassee (Gadsden, Jefferson, Leon, Taylor, Wakulla, Dixie, Franklin, Madison), Miami (Miami-Dade, Broward, Palm Beach), and Tampa (Pinellas, Hillsborough, Pasco, Manatee, Sarasota). Advertisements were concentrated in Orlando, Miami, and Ocala (Alachua, Columbia, Marion, Lake), ensuring strong statewide visibility and audience reach.



Creative Campaigns

Unlicensed Activity (ULA) Rebrand and Awareness Campaigns for Contractors

DBPR strengthened and expanded its Unlicensed Activity (ULA) program to protect Floridians from unlicensed professionals. For the general initiative, the department developed a distinct brand identity that served as a unifying and recognizable presence across stakeholder outreach toolkits, including print collateral, social media graphics, presentation materials, and exhibitor event displays. The project also encompassed the design of an eye-catching wrap for the Department's mobile unit that is deployed at outreach events. The cohesive brand identity amplified the program's impact by ensuring consistent messaging and visual recognition, which significantly increased public awareness and emphasized the importance of hiring licensed professionals.



Unlicensed Activity (ULA) Awareness Campaigns for CPAs

DBPR launched a two-phase campaign addressing unlicensed certified public accountants (CPAs). Phase I targeted consumers during tax season with TV and radio commercials, digital ads, social content, and website copy promoting DBPR's license look-up tool. Phase II engaged licensed CPAs with industry print and digital ads, slides, and social content to encourage reporting of unlicensed activity. This campaign, as well as the Construction ULA campaign, increased public awareness, empowered industry partners, and reinforced the value of hiring licensed professionals.

Condo Legislation Website & Outreach Campaign

DBPR developed a comprehensive public education campaign to inform residents and industry professionals about Florida's condominium legislation. The project included the rapid design and launch of an interactive, informational website, along with print and digital collateral such as palm cards, social media graphics, slide decks, and targeted outreach materials. These resources helped the department engage Florida residents, community associations, and industry professionals on the legislation's impact.



Hurricane Milton Licensed Contractors Awareness Campaign & Resource Guide

Following Hurricane Milton, DBPR created a multi-channel awareness campaign to protect homeowners from unlicensed contractors and connect them with licensed professionals through the Disaster Contractors Network (DCN). The campaign was developed for both homeowners and contractors through social media, printed materials such as flyers, door hangers, and brochures, targeted emails, and industry-focused digital and print resources—supporting Florida's recovery efforts with qualified, licensed professionals. DBPR also developed resource guides listing state agency resources available to assist those impacted by the storm.

Organic Proactive Efforts

The Office of Communications utilized proactive efforts at no additional cost to inform consumers and licensees about unlicensed activity, including via press releases.

Press Releases

- Florida DBPR Charges Palm Beach County Man in \$4.2 Million Dollar Fraud Scheme Targeting State Alcohol License Lottery – November 26, 2024
- Florida DBPR Highlights 2024 Accomplishments that Bolster Florida's Economic Success and Create Efficiencies for Working Families – December 26, 2024
- Florida DBPR Celebrates Governor DeSantis' Focus on Fiscal Responsibility Fiscal Year 2025-2026 Budget Recommendations that Streamline Professional Licensure and Enhance Customer Service for Florida Businesses and Professionals – February 3, 2025
- Florida DBPR Takes Action Against Unlicensed Contractors in Lee and Monroe Counties – February 25, 2025
- Florida DBPR Provides Resources to Protect Florida Businesses and Consumers Ahead of 2025 Hurricane Season – May 16, 2025.

Section Three

COMPLAINT INFORMATION

Unlicensed Activity Complaints - Fiscal Year 2024-2025

Table 3.1

	Complaints Received	Legally Sufficient	Cease and Desist Issued	ULA Citations Filed	Cases Received in Legal	Administrative Complaints Filed	Final Orders Filed
Accountancy	119	23	8	0	9	1	0
Asbestos	1	1	0	0	1	0	0
Athlete Agents	5	0	0	0	0	0	0
Auctioneers	30	10	4	0	7	0	1
Barbers	217	131	7	101	16	12	110
Boxing Commission	3	3	0	0	3	0	1
Building Code Administrators and Inspectors	8	1	1	0	1	0	0
Community Association Managers	58	30	11	4	17	0	7
Construction Industry	2,830	1,858	797	637	826	705	1727
Cosmetology	863	287	21	158	28	2	163
Electrical Contractors	637	512	250	160	243	206	453
Employee Leasing	5	1	0	0	0	0	0
Geologists	1	1	0	0	0	0	0
Harbor Pilots	1	1	0	0	1	0	0
Home Inspectors	7	4	2	0	3	2	3
Landscape Architecture	13	0	0	0	1	0	0
Mold-Related Services	59	26	14	1	9	5	11
Real Estate	890	194	27	0	198	25	0
Talent Agents	32	14	4	2	7	1	2
Veterinary Medicine	35	16	8	0	11	1	1
Totals:	5,814	3,113	1,154	1,063	1,381	960	1,416

*These statistics may not be all inclusive of the reporting period and may include information from previous quarters.

- Complaints Received- The total number of complaints received and assigned a case number.
- Complaints Legally Sufficient- Complaints determined to meet the standard of legal sufficiency as defined in section 455.225(1), Florida Statutes.
- Cease & Desist Issued- Cases in which a Notice of Cease and Desist was issued.
- ULA Citations Filed- The number of citations filed with the Department's Agency Clerk and become final orders.
- Cases Received in Legal- Cases referred to the Office of the General Counsel for further review and prosecution after the investigation is complete.
- Administrative Complaints Filed- Cases in which an Administrative Complaint was formally filed with the Agency Clerk's Office.
- Final Orders Filed- Cases in which citations and/or administrative complaints resulted in a Final Order, including the imposition of fines and investigative costs.

Section Four

UNLICENSED ACTIVITY FINANCIAL REPORTS

FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 9,455	\$ 12,740
Investment Earnings	<u>22,181</u>	<u>13,541</u>
Total Revenues	<u>31,636</u>	<u>26,281</u>
 EXPENSES		
Investigations	1,515	-
Refunds	-	-
Service Charge to General Revenue	2,531	2,102
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>4,046</u>	<u>2,102</u>
 CHANGE IN ACCOUNT BALANCE	 27,590	 24,178
 TRANSFERS		
Transfer to General Revenue	-	-
 ACCOUNT BALANCE, Beginning of Period	 <u>532,385</u>	 <u>508,207</u>
 ACCOUNT BALANCE, End of Period	 <u><u>\$ 559,975</u></u>	 <u><u>\$ 532,385</u></u>

**COMMUNITY ASSOCIATION MANAGERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	<u>6/30/2025</u>	<u>6/30/2024</u>
Unlicensed Activity Fees	\$ 16,910	\$ 16,200
Fines	841	1,158
Investment Earnings	<u>11,089</u>	<u>7,047</u>
Total Revenues	<u>28,841</u>	<u>24,405</u>
 EXPENSES		
Investigations	21,778	31,876
General Counsel/Legal	-	-
Refunds	5	-
Service Charge to General Revenue	<u>2,307</u>	<u>1,952</u>
Total Expenses	<u>24,090</u>	<u>33,829</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	4,750	(9,424)
ACCOUNT BALANCE, Beginning of Period	<u>269,876</u>	<u>279,300</u>
ACCOUNT BALANCE, End of Period	<u>\$ 274,627</u>	<u>\$ 269,876</u>

**BOARD OF COSMETOLOGY
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 199,805	\$ 201,760
Fines	37,183	23,374
Investment Earnings	<u>131,197</u>	<u>79,333</u>
Total Revenues	<u>368,185</u>	<u>304,467</u>
 EXPENSES		
Investigations	155,479	101,094
Refunds	15	-
Service Charge to General Revenue	29,454	24,357
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>184,947</u>	<u>125,451</u>
 TRANSFERS		
Transfer (to)/from Operating Account	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	183,238	179,016
 TRANSFER TO GENERAL REVENUE	425,400	-
 ACCOUNT BALANCE, Beginning of Period	<u>3,124,784</u>	<u>2,945,768</u>
 ACCOUNT BALANCE, End of Period	<u>\$ 2,882,622</u>	<u>\$ 3,124,784</u>

ELECTRICAL CONTRACTORS' LICENSING BOARD
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 60,168	\$ 40,400
Fines	205,987	194,988
Investment Earnings	-	-
Total Revenues	<u>266,155</u>	<u>235,388</u>
EXPENSES		
Unlicensed Activity	-	-
Investigations	299,405	264,302
Refunds	85	65
General Counsel/Legal	-	-
Service Charge to General Revenue	21,797	19,122
Interest Assessment	<u>(6,394)</u>	<u>(3,707)</u>
Total Expenses	<u>314,893</u>	<u>279,782</u>
TRANSFERS		
Transfer to Working Capital Fund	<u> </u>	<u> </u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(48,739)	(44,393)
TRANSFER FROM OPERATING	-	-
ACCOUNT BALANCE, Beginning of Period	<u>146,180</u>	<u>190,573</u>
ACCOUNT BALANCE, End of Period	<u>\$ 97,441</u>	<u>\$ 146,180</u>

**BOARD OF LANDSCAPE ARCHITECTURE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 250	\$ 415
Investment Earnings	<u>1,415</u>	<u>865</u>
Total Revenues	<u>1,665</u>	<u>1,280</u>
 EXPENSES		
Investigations	-	1,822
Refunds	-	-
General Counsel/Legal	-	-
Service Charge to General Revenue	<u>133</u>	<u>102</u>
Total Expenses	<u>133</u>	<u>1,924</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	1,532	(644)
 PRIOR PERIOD ADJUSTMENT	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>33,691</u>	<u>34,334</u>
 ACCOUNT BALANCE, End of Period	<u><u>\$ 35,223</u></u>	<u><u>\$ 33,691</u></u>

**BOARD OF VETERINARY MEDICINE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	<u>6/30/2025</u>	<u>6/30/2024</u>
Unlicensed Activity Fees	\$ 4,790	\$ 5,065
Fines	-	2,500
Investment Earnings	6,428	4,319
	<u>11,218</u>	<u>11,884</u>
Total Revenues		
 EXPENSES		
Investigations	16,286	17,669
General Counsel/Legal	2,565	2,702
Service Charge to General Revenue	897	951
Refunds	10	-
	<u>19,758</u>	<u>21,322</u>
Total Expenses		
 TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
	<u>-</u>	<u>-</u>
Total Transfers		
 CHANGE IN ACCOUNT BALANCE	(8,540)	(9,438)
 TRANSFER TO GENERAL REVENUE	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>166,801</u>	<u>176,239</u>
 ACCOUNT BALANCE, End of Period	<u>\$ 158,261</u>	<u>\$ 166,801</u>

ASBESTOS UNIT
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 180	\$ 50
Investment Earnings	<u>116</u>	<u>86</u>
Total Revenues	<u>296</u>	<u>136</u>
 EXPENSES		
Investigations	1,894	2,732
General Counsel/Legal	-	-
Refunds	15	-
Service Charge to General Revenue	<u>22</u>	<u>11</u>
Total Expenses	<u>1,931</u>	<u>2,743</u>
 CHANGE IN ACCOUNT BALANCE	 (1,635)	 (2,607)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>3,059</u>	 <u>5,666</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 1,424</u>	 <u>\$ 3,059</u>

**BOARD OF ARCHITECTURE AND INTERIOR DESIGN
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 74,638	\$ 4,695
Fines	100	42,110
Investment Earnings	1,254	1,228
Total Revenues	<u>75,992</u>	<u>48,033</u>
 EXPENSES		
Board Administrative Office	-	-
Refunds	-	-
Service Charge to General Revenue	6,079	3,843
Contracted Services	50,239	40,605
Total Expenses	<u>56,318</u>	<u>44,448</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 19,673	 3,586
TRANSFER TO GENERAL REVENUE	-	-
ACCOUNT BALANCE, Beginning of Period	<u>48,270</u>	<u>44,684</u>
ACCOUNT BALANCE, End of Period	<u>\$ 67,944</u>	<u>\$ 48,270</u>

**BOARD OF PILOT COMMISSIONERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	<u>6/30/2025</u>	<u>6/30/2024</u>
Unlicensed Activity Fees	\$ 430	\$ 15
Investment Earnings	<u>(5)</u>	<u>-</u>
Total Revenues	<u>425</u>	<u>15</u>
 EXPENSES		
Service Charge to General Revenue	<u>34</u>	<u>1</u>
Investigations	<u>947</u>	<u>-</u>
OCG	<u>-</u>	<u>-</u>
Total Expenses	<u>981</u>	<u>1</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (556)	 14
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>515</u>	 <u>501</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ (41)</u>	 <u>\$ 515</u>

**BOARD OF AUCTIONEERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 985	\$ 10,905
Fines	-	-
Investment Earnings	<u>732</u>	<u>767</u>
Total Revenues	<u>1,717</u>	<u>11,672</u>
 EXPENSES		
Investigations	14,393	10,565
General Counsel/Legal	-	2,378
Refunds	-	-
Service Charge to General Revenue	<u>137</u>	<u>934</u>
Total Expenses	<u>14,530</u>	<u>13,876</u>
 CHANGE IN ACCOUNT BALANCE	 (12,813)	 (2,204)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>26,775</u>	 <u>28,979</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 13,962</u>	 <u>\$ 26,775</u>

**TALENT AGENTS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 190	\$ 2,255
Fines	<u>2,500</u>	<u>-</u>
Total Revenues	<u>2,690</u>	<u>2,255</u>
EXPENSES		
Refunds	-	-
Investigations	10,416	8,015
General Counsel/Legal	-	455
Service Charge to General Revenue	(157)	(165)
Interest Assessment	<u>4,653</u>	<u>4,313</u>
Total Expenses	<u>14,911</u>	<u>12,618</u>
TRANSFERS		
Transfer (to)/from Operating Account	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(12,221)	(10,363)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>(154,543)</u>	<u>(144,181)</u>
ACCOUNT BALANCE, End of Period	<u>\$ (166,765)</u>	<u>\$ (154,543)</u>

**FLORIDA REAL ESTATE APPRAISAL BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 1,950	\$ 1,835
Investment Earnings	<u>2,921</u>	<u>4,073</u>
Total Revenues	<u>4,871</u>	<u>5,908</u>
EXPENSES		
Division Administration ULA	-	-
Investigations	-	-
General Counsel/Legal	601	1,238
Refunds	-	10
Service Charge to General Revenue	<u>390</u>	<u>472</u>
Total Expenses	<u>991</u>	<u>1,719</u>
CHANGE IN ACCOUNT BALANCE	3,880	4,188
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>169,486</u>	<u>165,298</u>
ACCOUNT BALANCE, End of Period	<u>\$ 173,367</u>	<u>\$ 169,486</u>

**FLORIDA REAL ESTATE COMMISSION
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 781,863	\$ 285,512
Investment Earnings	<u>97,546</u>	<u>68,415</u>
Total Revenues	<u>879,409</u>	<u>353,928</u>
 EXPENSES		
Board Admin	-	-
General Counsel/Legal	337,004	342,685
Investigations	296,508	511,344
Refunds	5	40
Service Charge to General Revenue	<u>70,352</u>	<u>28,311</u>
Total Expenses	<u>703,869</u>	<u>882,381</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>344,500</u>	<u>-</u>
Total Transfers	<u>344,500</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (168,961)	 (528,453)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>2,495,101</u>	<u>3,023,553</u>
ACCOUNT BALANCE, End of Period	<u>\$ 2,326,140</u>	<u>\$ 2,495,101</u>

DIVISION OF CERTIFIED PUBLIC ACCOUNTING
BOARD OF ACCOUNTANCY
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST 12 MONTHS ENDING June 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024 & 2023)

REVENUES	<u>6/30/2025</u>	<u>6/30/2024</u>	<u>6/30/2023</u>
Unlicensed Activity Fees	\$ 8,890	\$ 8,440	\$ 10,430
Fines	-	-	-
Investment Earnings	<u>14,006</u>	<u>8,565</u>	<u>4,469</u>
Total Revenues	<u>22,896</u>	<u>17,005</u>	<u>14,899</u>
 EXPENSES			
Unlicensed Activity	-	5,798	1,704
General Counsel/Legal	-	-	-
Refunds	-	-	-
Service Charge to General Revenue	<u>1,832</u>	<u>1,360</u>	<u>1,192</u>
Total Expenses	<u>1,832</u>	<u>7,159</u>	<u>2,896</u>
 TRANSFERS			
Transfer (to)/from Operating Account	(45,700)	-	-
Transfer to General Revenue	<u>-</u>	<u>-</u>	<u>-</u>
Total Transfers	<u>(45,700)</u>	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	(24,636)	9,846	12,002
 PRIOR PERIOD ADJUSTMENT	-	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>334,217</u>	<u>324,371</u>	<u>312,369</u>
 ACCOUNT BALANCE, End of Period	<u>\$ 309,581</u>	<u>\$ 334,217</u>	<u>\$ 324,371</u>

**FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 9,455	\$ 12,740
Investment Earnings	<u>22,181</u>	<u>13,541</u>
Total Revenues	<u>31,636</u>	<u>26,281</u>
EXPENSES		
Investigations	1,515	-
Refunds	-	-
Service Charge to General Revenue	2,531	2,102
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>4,046</u>	<u>2,102</u>
CHANGE IN ACCOUNT BALANCE	27,590	24,178
TRANSFERS		
Transfer to General Revenue	-	-
ACCOUNT BALANCE, Beginning of Period	<u>532,385</u>	<u>508,207</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 559,975</u></u>	<u><u>\$ 532,385</u></u>

**COMMUNITY ASSOCIATION MANAGERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	<u>6/30/2025</u>	<u>6/30/2024</u>
Unlicensed Activity Fees	\$ 16,910	\$ 16,200
Fines	841	1,158
Investment Earnings	<u>11,089</u>	<u>7,047</u>
Total Revenues	<u>28,841</u>	<u>24,405</u>
EXPENSES		
Investigations	21,778	31,876
General Counsel/Legal	-	-
Refunds	5	-
Service Charge to General Revenue	<u>2,307</u>	<u>1,952</u>
Total Expenses	<u>24,090</u>	<u>33,829</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	4,750	(9,424)
ACCOUNT BALANCE, Beginning of Period	<u>269,876</u>	<u>279,300</u>
ACCOUNT BALANCE, End of Period	<u>\$ 274,627</u>	<u>\$ 269,876</u>

**BOARD OF COSMETOLOGY
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 199,805	\$ 201,760
Fines	37,183	23,374
Investment Earnings	<u>131,197</u>	<u>79,333</u>
Total Revenues	<u>368,185</u>	<u>304,467</u>
 EXPENSES		
Investigations	155,479	101,094
Refunds	15	-
Service Charge to General Revenue	29,454	24,357
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>184,947</u>	<u>125,451</u>
 TRANSFERS		
Transfer (to)/from Operating Account	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 183,238	 179,016
TRANSFER TO GENERAL REVENUE	425,400	-
ACCOUNT BALANCE, Beginning of Period	<u>3,124,784</u>	<u>2,945,768</u>
ACCOUNT BALANCE, End of Period	<u>\$ 2,882,622</u>	<u>\$ 3,124,784</u>

**ELECTRICAL CONTRACTORS' LICENSING BOARD
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 60,168	\$ 40,400
Fines	205,987	194,988
Investment Earnings	-	-
Total Revenues	<u>266,155</u>	<u>235,388</u>
 EXPENSES		
Unlicensed Activity	-	-
Investigations	299,405	264,302
Refunds	85	65
General Counsel/Legal	-	-
Service Charge to General Revenue	21,797	19,122
Interest Assessment	<u>(6,394)</u>	<u>(3,707)</u>
Total Expenses	<u>314,893</u>	<u>279,782</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (48,739)	 (44,393)
 TRANSFER FROM OPERATING	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>146,180</u>	 <u>190,573</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 97,441</u>	 <u>\$ 146,180</u>

**BOARD OF LANDSCAPE ARCHITECTURE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 250	\$ 415
Investment Earnings	<u>1,415</u>	<u>865</u>
Total Revenues	<u>1,665</u>	<u>1,280</u>
 EXPENSES		
Investigations	-	1,822
Refunds	-	-
General Counsel/Legal	-	-
Service Charge to General Revenue	<u>133</u>	<u>102</u>
Total Expenses	<u>133</u>	<u>1,924</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 1,532	 (644)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>33,691</u>	<u>34,334</u>
ACCOUNT BALANCE, End of Period	<u>\$ 35,223</u>	<u>\$ 33,691</u>

**BOARD OF VETERINARY MEDICINE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 4,790	\$ 5,065
Fines	-	2,500
Investment Earnings	6,428	4,319
	<u>11,218</u>	<u>11,884</u>
Total Revenues		
 EXPENSES		
Investigations	16,286	17,669
General Counsel/Legal	2,565	2,702
Service Charge to General Revenue	897	951
Refunds	10	-
	<u>19,758</u>	<u>21,322</u>
Total Expenses		
 TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
	<u>-</u>	<u>-</u>
Total Transfers		
 CHANGE IN ACCOUNT BALANCE	(8,540)	(9,438)
 TRANSFER TO GENERAL REVENUE	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>166,801</u>	<u>176,239</u>
 ACCOUNT BALANCE, End of Period	<u>\$ 158,261</u>	<u>\$ 166,801</u>

**ASBESTOS UNIT
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 180	\$ 50
Investment Earnings	<u>116</u>	<u>86</u>
Total Revenues	<u>296</u>	<u>136</u>
EXPENSES		
Investigations	1,894	2,732
General Counsel/Legal	-	-
Refunds	15	-
Service Charge to General Revenue	<u>22</u>	<u>11</u>
Total Expenses	<u>1,931</u>	<u>2,743</u>
 CHANGE IN ACCOUNT BALANCE	 (1,635)	 (2,607)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>3,059</u>	 <u>5,666</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 1,424</u>	 <u>\$ 3,059</u>

**BOARD OF ARCHITECTURE AND INTERIOR DESIGN
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 74,638	\$ 4,695
Fines	100	42,110
Investment Earnings	1,254	1,228
Total Revenues	<u>75,992</u>	<u>48,033</u>
EXPENSES		
Board Administrative Office	-	-
Refunds	-	-
Service Charge to General Revenue	6,079	3,843
Contracted Services	50,239	40,605
Total Expenses	<u>56,318</u>	<u>44,448</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	19,673	3,586
TRANSFER TO GENERAL REVENUE	-	-
ACCOUNT BALANCE, Beginning of Period	<u>48,270</u>	<u>44,684</u>
ACCOUNT BALANCE, End of Period	<u>\$ 67,944</u>	<u>\$ 48,270</u>

**BOARD OF PILOT COMMISSIONERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 430	\$ 15
Investment Earnings	<u>(5)</u>	<u>-</u>
Total Revenues	<u>425</u>	<u>15</u>
 EXPENSES		
Service Charge to General Revenue	<u>34</u>	<u>1</u>
Investigations	<u>947</u>	<u>-</u>
OCG	<u>-</u>	<u>-</u>
Total Expenses	<u>981</u>	<u>1</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (556)	 14
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>515</u>	 <u>501</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ (41)</u>	 <u>\$ 515</u>

**BOARD OF AUCTIONEERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	<u>6/30/2025</u>	<u>6/30/2024</u>
Unlicensed Activity Fees	\$ 985	\$ 10,905
Fines	-	-
Investment Earnings	<u>732</u>	<u>767</u>
Total Revenues	<u>1,717</u>	<u>11,672</u>
EXPENSES		
Investigations	14,393	10,565
General Counsel/Legal	-	2,378
Refunds	-	-
Service Charge to General Revenue	<u>137</u>	<u>934</u>
Total Expenses	<u>14,530</u>	<u>13,876</u>
CHANGE IN ACCOUNT BALANCE	(12,813)	(2,204)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>26,775</u>	<u>28,979</u>
ACCOUNT BALANCE, End of Period	<u>\$ 13,962</u>	<u>\$ 26,775</u>

**TALENT AGENTS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 190	\$ 2,255
Fines	<u>2,500</u>	<u>-</u>
Total Revenues	<u>2,690</u>	<u>2,255</u>
EXPENSES		
Refunds	-	-
Investigations	10,416	8,015
General Counsel/Legal	-	455
Service Charge to General Revenue	(157)	(165)
Interest Assessment	<u>4,653</u>	<u>4,313</u>
Total Expenses	<u>14,911</u>	<u>12,618</u>
TRANSFERS		
Transfer (to)/from Operating Account	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(12,221)	(10,363)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>(154,543)</u>	<u>(144,181)</u>
ACCOUNT BALANCE, End of Period	<u>\$ (166,765)</u>	<u>\$ (154,543)</u>

**FLORIDA REAL ESTATE APPRAISAL BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 1,950	\$ 1,835
Investment Earnings	<u>2,921</u>	<u>4,073</u>
Total Revenues	<u>4,871</u>	<u>5,908</u>
EXPENSES		
Division Administration ULA	-	-
Investigations	-	-
General Counsel/Legal	601	1,238
Refunds	-	10
Service Charge to General Revenue	<u>390</u>	<u>472</u>
Total Expenses	<u>991</u>	<u>1,719</u>
CHANGE IN ACCOUNT BALANCE	3,880	4,188
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>169,486</u>	<u>165,298</u>
ACCOUNT BALANCE, End of Period	<u>\$ 173,367</u>	<u>\$ 169,486</u>

**FLORIDA REAL ESTATE COMMISSION
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2025
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024)**

REVENUES	6/30/2025	6/30/2024
Unlicensed Activity Fees	\$ 781,863	\$ 285,512
Investment Earnings	<u>97,546</u>	<u>68,415</u>
Total Revenues	<u>879,409</u>	<u>353,928</u>
 EXPENSES		
Board Admin	-	-
General Counsel/Legal	337,004	342,685
Investigations	296,508	511,344
Refunds	5	40
Service Charge to General Revenue	<u>70,352</u>	<u>28,311</u>
Total Expenses	<u>703,869</u>	<u>882,381</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>344,500</u>	<u>-</u>
Total Transfers	<u>344,500</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (168,961)	 (528,453)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>2,495,101</u>	<u>3,023,553</u>
ACCOUNT BALANCE, End of Period	<u>\$ 2,326,140</u>	<u>\$ 2,495,101</u>

**DIVISION OF CERTIFIED PUBLIC ACCOUNTING
BOARD OF ACCOUNTANCY
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST 12 MONTHS ENDING June 30, 2025
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024 & 2023)**

REVENUES	<u>6/30/2025</u>	<u>6/30/2024</u>	<u>6/30/2023</u>
Unlicensed Activity Fees	\$ 8,890	\$ 8,440	\$ 10,430
Fines	-	-	-
Investment Earnings	<u>14,006</u>	<u>8,565</u>	<u>4,469</u>
Total Revenues	<u>22,896</u>	<u>17,005</u>	<u>14,899</u>
 EXPENSES			
Unlicensed Activity	-	5,798	1,704
General Counsel/Legal	-	-	-
Refunds	-	-	-
Service Charge to General Revenue	<u>1,832</u>	<u>1,360</u>	<u>1,192</u>
Total Expenses	<u>1,832</u>	<u>7,159</u>	<u>2,896</u>
 TRANSFERS			
Transfer (to)/from Operating Account	(45,700)	-	-
Transfer to General Revenue	<u>-</u>	<u>-</u>	<u>-</u>
Total Transfers	<u>(45,700)</u>	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (24,636)	 9,846	 12,002
 PRIOR PERIOD ADJUSTMENT	 -	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>334,217</u>	 <u>324,371</u>	 <u>312,369</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 309,581</u>	 <u>\$ 334,217</u>	 <u>\$ 324,371</u>