



**2023-2024**

**ANNUAL REPORT  
UNLICENSED ACTIVITY**

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**RON DESANTIS, GOVERNOR**

**MELANIE S. GRIFFIN, SECRETARY**



## MESSAGE FROM THE SECRETARY

Dear Fellow Floridians,

I have had the immense privilege of serving as Secretary for the Department of Business and Professional Regulation (DBPR) since January 2022. Under the steadfast leadership of Governor DeSantis, DBPR has worked diligently to uphold Florida's high standards for our professionals and businesses, and ensure the health, safety and wellbeing of our great state's residents and visitors.

In Fiscal Year 2023-2024, Florida communities were significantly impacted by weather events, including Hurricane Idalia, Winter Storm Finn, and the Northwest Florida Tornadoes. Floridians are the most resilient and determined individuals in the nation, and it has been inspiring to see communities recover and businesses reopen.

Unfortunately, bad actors also use disasters like hurricanes and tornadoes to take advantage of vulnerable Floridians. Unlicensed individuals scam homeowners of their hard-earned money, creating additional barriers to recovery and subjecting them to long-term problems such as safety issues resulting from shoddy work and difficulty selling their homes. DBPR has prioritized education, investigation, enforcement and prosecution when it comes to unlicensed activity to protect Floridians from bad actors. DBPR's Division of Regulation conducted more than 160 sweeps and 75 community outreach events in response to natural disasters in Fiscal Year 2023-2024.

DBPR's work to deter and prevent unlicensed activity continues year-round. Highlights from the Unlicensed Activity Program's efforts for the 2023-2024 fiscal year include:

- Engaging in 416 additional proactive community outreach events to thousands of Floridians, including seniors, businesses and professionals;
- Participating in proactive efforts through the Division of Regulation, such as 524 compliance checks in areas suspected of having unlicensed activity and 12 proactive enforcement operations in collaboration with local law enforcement agencies;
- Reaching final actions for more than 200 unlicensed activity cases opened in the aftermath of Hurricane Ian; and
- Reviewing 2,735 legally sufficient complaints of unlicensed activity, with further investigation resulting in the issuance of 1,118 Notices to Cease and Desist, 731 citations and 1,013 final orders.

I am extremely proud to be at the helm of an agency that works tirelessly to support Floridians, businesses and communities, and hold bad actors accountable. I look forward to leading DBPR through another successful year.

Respectfully,

Melanie S. Griffin

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## Executive Summary

The Unlicensed Activity Program within the Department of Business and Professional Regulation exists to serve the citizens of the State of Florida by protecting Floridians and their communities from unlicensed activity through partnerships with state and local law enforcement partners, and through education about the dangers of unlicensed activity. Identifying, stopping and preventing unlicensed activity is a top priority of the Department.

Unlicensed activity occurs within nearly every profession regulated by the Department. It is most commonly found in the construction and electrical trades, as well as the cosmetology, barbering, talent and athletic agents, and community association management professions.

Through rigorous enforcement and education efforts, the Unlicensed Activity Program seeks to aid consumers by actively seeking out opportunities to discourage unlicensed work, often before it occurs. The Program engages in robust advertising initiatives through multiple channels, to educate homeowners and businesses on the dangers of unlicensed activities and equip them with the knowledge to recognize and prevent unlicensed activity scams.

In accordance with the Fiscal Year 2023-2024 General Appropriation Act, this annual report on Professional Regulation Unlicensed Activity highlights the unlicensed activity functions performed by the Department. This report outlines the expenditures of the Unlicensed Activity Program and details the efforts, activities and revenues utilized by the Department's boards, council and staff within the Division of Regulation, Division of Real Estate, and Division of Certified Public Accounting in compliance with section 455.2281, Florida Statutes. The total appropriation for Fiscal Year 2023-2024 was \$2,277,254.

Some licensees are required by section 455.2281, Florida Statutes, to pay an unlicensed activity fee which funds efforts to combat unlicensed activity. Licensees pay this fee as part of their initial license fee and license renewal fees.

The Department's Unlicensed Activity Program consists of:

- Enforcement and prosecution;
- Investigation of complaints; and
- Public outreach and education.

The Department finds great value in informing consumers and licensees about the dangers of hiring unlicensed individuals and maintains a strong educational campaign. The Department also emphasizes compliance over discipline for minor offenders through Notices of Cease and Desist, citations and guidance on how to become properly licensed.

## Section One

FINANCIAL SUMMARY  
OPERATIONAL BUDGET  
ALLOCATION AND EXPENDITURES

## FINANCIAL SUMMARY

### Revenue

Pursuant to section 455.2281, Florida Statutes, the Department assesses a special fee of \$5.00 per licensee upon initial licensure and for each renewal for professional license types. These funds are deposited into the Professional Regulation Trust Fund, an interest-bearing account. Per statutory requirements, a separate account is maintained for each profession.

Fiscal Year 2023-2024 Revenue	
Unlicensed Activity Fees	\$891,216
Fines and Penalties	\$827,392
Interest Income	\$121,376
<b>Total</b>	<b>\$1,839,984</b>

### Appropriation

Fiscal Year 2023-2024 Appropriation by Division	
Division of Regulation	\$1,576,379
Division of Real Estate	\$500,000
Board of Professional Engineers	\$100,875
Division of Certified Public Accounting	\$100,000
<b>Total</b>	<b>\$2,277,254</b>

### Expenditures

From funds provided in Specific Appropriation Line 2155 Unlicensed Activities, \$2,007,056 was expended at the Department level as detailed in this report. Overall expenditures were less than the \$2,277,254 appropriation.

Fiscal Year 2023 - 2024 Summary Expenditures by Category	
Staffing	\$1,361,028
General Expense	\$646,028
<b>Grand Total</b>	<b>\$2,007,056</b>

In accordance with section 455.2281, Florida Statutes, the Department spent these funds on unlicensed activity enforcement and education. Division staff performed the functions of complaint processing, investigations, sweeps and undercover operations of unlicensed individuals and businesses. Funds were also utilized by the Department's Office of the General Counsel for prosecution. Staff also conducted frequent outreaches educating the public on the dangers of hiring an unlicensed person. Department expenditures are allocated to the appropriate profession's cash account. Pursuant to statute, no indirect costs are allocated to unlicensed activity accounts; however, the revenue is subject to the eight percent service charge to General Revenue.

## OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

### Division of Real Estate

Total Budget Allocated: \$500,000.00

Unlicensed real estate activity puts citizens at personal and financial risk. The Division of Real Estate’s Unlicensed Activity Program raises awareness about the dangers of unlicensed practice, and through vigorous enforcement, ensures that those providing real estate services in Florida are licensed. The following chart shows how the Division of Real Estate used the majority of the allocated funds during the 2023-24 fiscal year.

Category	Amount	Details
Staffing (Enforcement)	\$240,477.00	The Division of Real Estate has investigators throughout Florida who investigate consumer complaints involving unlicensed real estate activity.
Staffing (Legal)	\$36,915.00	The Office of the General Counsel prosecutes violations of unlicensed activity.
Operations/Investigative Tools	\$13,600.00	Office supplies, mobile devices, electronic equipment, and IT support to assist with unlicensed activity investigations.
Outreach	\$156,526.00	Public service announcements, billboards, commercials, booth rentals, sponsorships, and educational items for outreach events and trade shows.
Total:	\$447,518.00	

## OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

### Division of Certified Public Accounting

Total Budget Allocated: \$100,000

The Division of Certified Public Accounting’s Enforcement Section is responsible for reviewing and investigating complaints of unlicensed activity. The majority of unlicensed complaints filed concerned the improper use of the “Certified Public Accountant” designation and “performing or offering to perform” services to the public which require the license of a Certified Public Accountant. The following chart shows how the Division of Certified Public Accounting used the majority of the allocated funds during the 2023-24 fiscal year.

Category	Amount	Details
Enforcement and Operations	\$7,856	Staffing: Including costs for investigative staff, fees for mailing, and general supplies and attendance at conferences where staff educate and encourage reporting of unlicensed activity.
Enforcement and Operations	\$71,800	Advertising: Creation of marketing assets to be used for social media posts, and the creation of radio and television ads. A joint PR campaign also occurred with the Division of Professions.
Total:	\$79,656	



## OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

### Division of Regulation

Total Budget Allocated: \$1,576,379

The Division of Regulation’s Unlicensed Activity Program is responsible for analyzing consumer complaints of unlicensed activity and providing preemptive outreach and enforcement actions. Unlicensed activity causes considerable consumer harm and often carries criminal penalties. Proactive measures include a constant focus on education and compliance through partnerships with professional organizations and associations and the production of consumer/licensee brochures - all aimed at educating the public. The following chart shows how the Division of Regulation used the majority of the allocated funds during the 2023-24 fiscal year.

Category	Amount	Details
Outreach	<p>\$210,687</p> <p>\$61,787</p>	<p>Participation in Outreach Events and Presentations:</p> <p>Including trade show registrations, travel expenses, and public service announcements.</p> <p>Unlicensed Activity Educational Items:</p> <p>Including brochures and various educational materials.</p>
Enforcement	<p>\$1,083,996</p> <p>\$47,413</p>	<p>Staffing:</p> <p>Including unlicensed activity investigators who sought out and investigated unlicensed activity, engaged in proactive enforcement and provided information to consumers regarding licensure and possible violations of laws and rules by licensees regulated by the Department; unlicensed activity analysts who staffed the toll-free hotline.</p> <p>Investigative Tools:</p> <p>Including electronic equipment to assist investigators in the field to verify licenses, software to identify unlicensed subjects, and any other tools necessary to conduct investigations, sweeps, undercover operations or outreaches.</p>
Operations	\$47,664	<p>Equipment and Operation:</p> <p>Including rental equipment, copiers, postage, office supplies, and IT equipment to provide unlicensed activity staff the necessary tools to carry out investigations and other functions related to the program.</p>
Total:	\$1,451,547	

## Section Two

### UNLICENSED ACTIVITY PROGRAM EFFORTS

## Unlicensed Activity Program Efforts

With a duty to protect the health, safety and welfare of Florida citizens and visitors, the Department places great emphasis on combatting unlicensed activity through proactive efforts and investigations.

### Division of Certified Public Accounting

The Division of Certified Public Accounting's Unlicensed Activity Program is responsible for analyzing consumer complaints alleging unlicensed certified public accounting activity. During the Fiscal Year 2023-2024, the Division focused its efforts on raising public awareness by participating in industry tradeshows, speaking engagements, virtual meetings and virtual webinars. The Division participated in a joint advertising campaign with the Division of Professions, encouraging the public to verify the license of a certified public accountant before sharing sensitive information.

During Fiscal Year 2023-2024, 98 unlicensed complaints were received. These complaints were received from consumers, licensees, social media and proactive research by Board staff. Many of the complaints received involved a lack of jurisdiction, insufficient evidence or no violation found. Eleven resulted in violations corrected or closing orders.

The Division may combat unlicensed activity through the issuance of a Notice to Cease and Desist pursuant to section 455.228(1), Florida Statutes. For this reporting period, eleven Cease and Desist notifications were issued. Of those eleven cases, in six cases the violation found was corrected. Five cases were prosecuted by the Department and referred to the appropriate state attorney office, one of which remains in process.

Complaints relating to the Department's Division of Certified Public Accounting may be mailed to:  
**240 NW 76th Drive, Suite A, Gainesville, Florida, 32607**

### Division of Real Estate

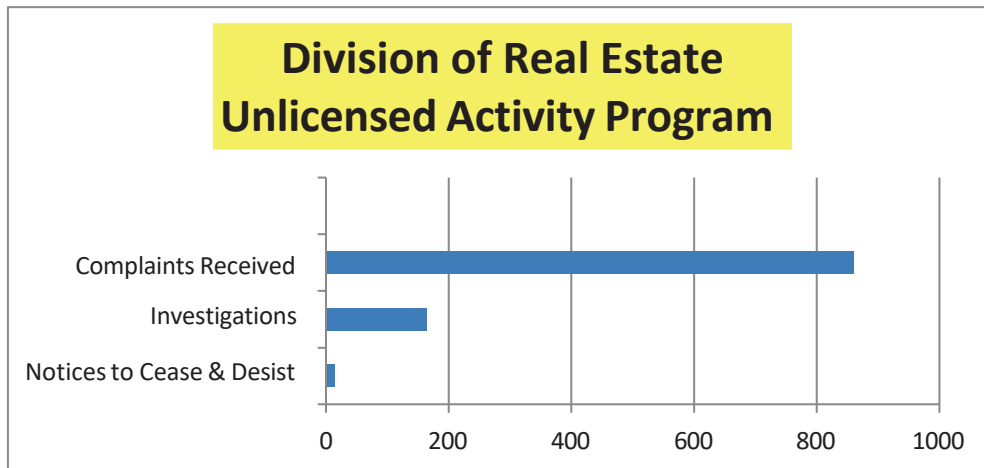
Unlicensed real estate practice can be reported by submitting a complaint by mail, email, fax or online through the Department's website. If facts outlined in the complaint indicate that a violation may have occurred, an investigation is initiated. Once the investigation is complete, an investigative report is produced and delivered to the Department's Office of General Counsel. The Department may issue a Notice to Cease and Desist from unlicensed practice and the Office of General Counsel may seek an injunction against persons violating the notice. In addition, the Department may impose administrative penalties or issue a citation. In accordance with chapter 455, Florida Statutes, the Division refers cases to the State Attorney for consideration of criminal prosecution.



In addition to examining consumer complaints, investigators routinely monitor social media and websites where unlicensed practice is known to be carried out. When unlicensed activity is discovered, internal complaints are initiated and thoroughly investigated.

In Fiscal Year 2023-2024, 860 complaints alleging unlicensed practice violations were received, 164 investigations were completed and 14 Notices to Cease and Desist were issued.

Complaints relating to the Department’s Division of Real Estate may be mailed to:  
**400 West Robinson Street, Suite N801, Orlando, Florida, 32801**



## Division of Regulation

### Outreach and Education

The Division of Regulation’s investigators carried out numerous outreach programs to inform and educate the public of unlicensed activity. Public education efforts include the Division’s presence at various trade and consumer events, speaking engagements with trade associations, consumer groups and other governmental agencies.

During Fiscal Year 2023-2024, the Division of Regulation conducted 416 outreach events to educate Floridians about the importance of hiring licensed professionals and the dangers unlicensed individuals pose. These events resulted in interactions with thousands of individuals including citizens, licensees, professionals, local government’s, State Attorney’s Offices, building department officials, and law enforcement groups.

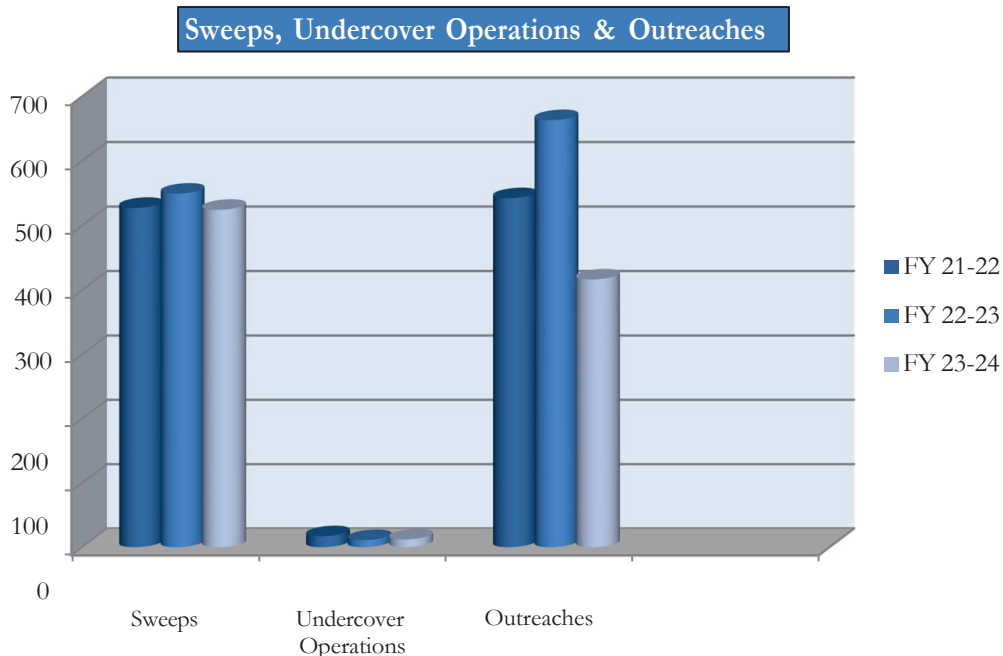


## Proactive Enforcement

The Division engages in proactive efforts through sweeps and enforcement operations. The goal of proactively seeking unlicensed activity is to protect the public from future harm.

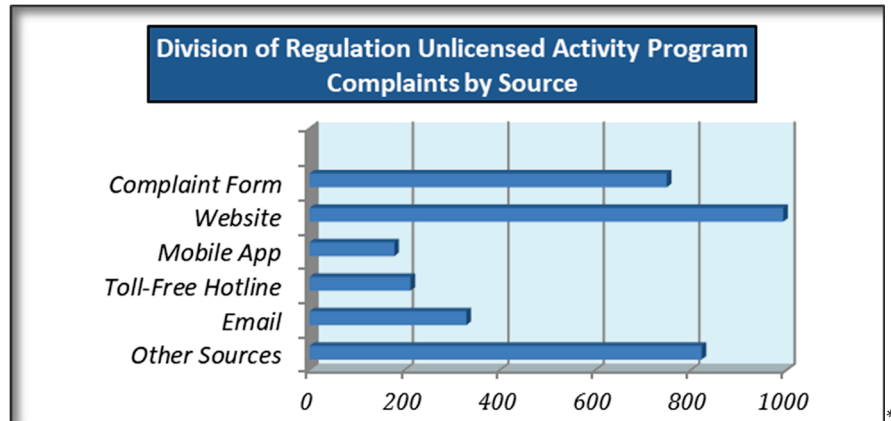
Division of Regulation investigators conduct compliance checks (sweeps) in areas suspected of having unlicensed activity. In Fiscal Year 2023-2024, investigators performed 524 sweep operations. These sweep operations frequently include other agencies such as the Department of Financial Services, law enforcement or local building departments. Compliance checks also include reviews of common advertising locations (publications, online marketplaces and social media), seeking to stop the offer of unlicensed services before a consumer is affected.

During Fiscal Year 2023-2024, the Division participated in 12 enforcement operations. During an enforcement operation, the Department provides individuals the opportunity to offer services that require a license. These individuals often provide a bid, proposal or performance of the service to an undercover investigator and/or law enforcement personnel.



## Complaints and Investigations

The Division reviews all unlicensed activity complaints through the complaints and investigations process. Complaints concerning unlicensed activity may be submitted through several methods, including online, by email, by calling the toll-free unlicensed activity hotline, by using the DBPR mobile app, and by traditional mail or fax. Once a complaint is filed with the Division, it is reviewed by an analyst to determine if the complaint is legally sufficient. If the complaint is found to be legally sufficient, an investigation is opened and is sent to the Regional Office closest to where the violation is alleged to have occurred. These investigations of unlicensed activity may result in fines, a Notice to Cease and Desist or citation being issued. Once the investigation is completed, unlicensed activity cases are also forwarded to State Attorney's Offices for review and potential criminal prosecution.



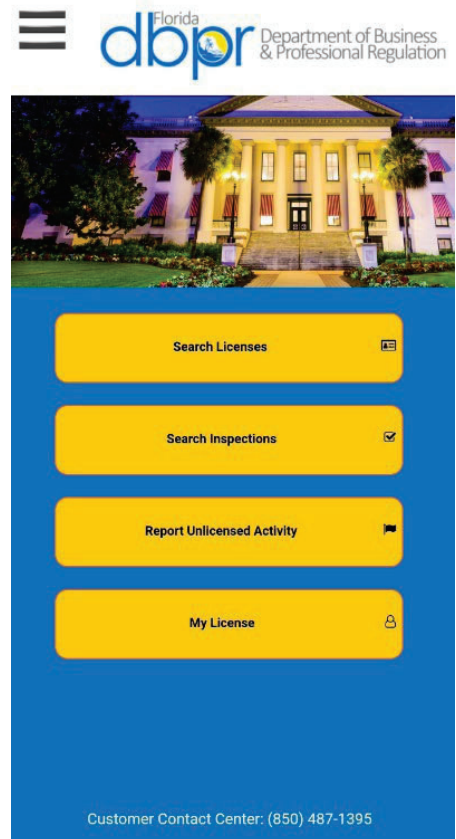
\*Other Sources" includes multiple internal sources (Sweeps, Inspections, Enforcement Operations) and other means, such as Faxes and Letters

In Fiscal Year 2023-2024, the Division received 4,372 complaints of unlicensed activity, of which 2,735 were found to be legally sufficient and resulted in further investigation. These investigations resulted in the issuance of 1,118 Notices to Cease and Desist, 731 citations and imposition of 1,013 Final Orders.

### Unlicensed Activity Complaint Access

The Department has made filing a complaint easy and convenient for the consumer and license holder. An individual may remain anonymous when filing a complaint. Below are numerous ways in which a complaint may be filed:

- Complaint forms are online at [myfloridalicense.com/DBPR/file-a-complaint/](https://myfloridalicense.com/DBPR/file-a-complaint/).
- Consumers may send an email to the unlicensed activity inbox at: [ula@myfloridalicense.com](mailto:ula@myfloridalicense.com).
- Complaints may be mailed to the Department at: **2601 Blair Stone Road, Tallahassee, Florida, 32399-0782.**
- Consumers may call the toll-free unlicensed activity hotline at **866-532-1440**
- Consumers may call the Customer Contact Center at **850-487-1395** for all other inquiries.
- Consumers may download the free mobile application for their mobile devices to file a complaint of work happening right now.



## Unlicensed Activity Program

The purpose of the Unlicensed Activity Unit is to assist in overseeing the productivity of the investigative field offices to ensure that the goals of the Division are being met. The Unlicensed Activity Unit tracks sweeps, enforcement operations and outreach efforts made by each investigative office and serves as a liaison between the field offices and the Office of General Counsel. The Unlicensed Activity Unit works in conjunction with the Office of Communications to use media outlets to spread the word about unlicensed activity, as well as to display the Division's efforts.

In addition to receiving and processing complaints from the public, the Unlicensed Activity Unit provides other services to aid in the investigation and prosecution of unlicensed individuals. These services include researching and issuing Certificates of Non-Licensure, receiving and tracking subpoenas, and supporting investigative agencies throughout the state.

### Certificates of Non-Licensure

A Certificate of Non-Licensure is a notarized document provided by the Unlicensed Activity Unit, upon request, to Department personnel and other individuals, to certify that the individual or business named has never had a license. When the requests are received, the analyst assigned will conduct a diligent search of Department records. If the search yields no result, the analyst prepares a Certificate of Non-Licensure. These documents are self-authenticating and are often used in the administrative and criminal prosecution of unlicensed individuals. In Fiscal Year 2023-2024, over 980 requests were received and researched, resulting in over 1,800 Certificates of Non-Licensure being issued.

### Toll-Free Hotline

The toll-free hotline is staffed from 8 a.m.-5 p.m. on weekdays and generates tips and complaints. The hotline is used to report "in progress" tips on unlicensed activity across several boards of licensure. Additionally, it is used to assist consumers in completing complaint forms and provide education on unlicensed activity. In Fiscal Year 2023-2024, over 212 complaints were initiated as the result of a call on the hotline. Additionally, the hotline staff perform other important unlicensed activity functions, such as analyzing incoming complaints.

### Subpoena Receipt and Tracking

Completed unlicensed activity investigations are referred to the local State Attorney's Office for possible criminal prosecution. Department personnel involved in every stage of the investigation are often subpoenaed to testify in these criminal cases. The Unlicensed Activity Unit receives these subpoenas, tracks them, and forwards them to the appropriate individual and the Office of General Counsel. In Fiscal Year 2023-2024, 130 subpoenas were received and tracked.



## Reporting by Email

The Unlicensed Activity Unit manages a dedicated unlicensed activity email inbox. Each day, staff receives dozens of emails and answers questions related to unlicensed activity, how to become licensed and the steps to file a complaint. In Fiscal Year 2023-2024, over 4,600 emails were received and reviewed. During the course of the year, a number of emails received were for other agencies, other Divisions within the Department, or work not regulated by the Department. These types of emails are sent to the appropriate agency/area and handled accordingly.

## Mobile Application (App)

The mobile application for smartphones allows consumers to report unlicensed activity anonymously through their mobile devices. The Division has received positive feedback from license holders on the application. By using the DBPR Mobile App, the consumer can take a picture of an advertisement or work being performed by an unlicensed individual and submit the information within minutes directly to the Unlicensed Activity Unit. In Fiscal Year 2023-2024, the Unlicensed Activity unit initiated 178 complaints that were received via the DBPR Mobile App.





## Division of Regulation Disaster Response

Natural disasters, such as hurricanes and tornadoes, are often a magnet for unlicensed activity in Florida. During the aftermath of severe storms, Division of Regulation investigators and staff respond to the affected areas, informing and educating consumers about the dangers of unlicensed activity. While in the field, the division also proactively seeks out individuals and businesses advertising to perform regulated services without a license. Through these efforts, the division seeks to protect the safety and wellbeing of the citizens of Florida.

### Hurricane Idalia

Hurricane Idalia, an intense Category 3 storm, made landfall at Keaton Beach on August 30, 2023, as the only hurricane to make landfall in Florida in the 2023 Atlantic Hurricane Season. With sustained winds of 115mph and a storm surge of almost 9 feet, Idalia caused extensive damages to homes in Taylor County and the surrounding areas. Teams from the Pensacola, Tallahassee, Jacksonville, Gainesville, Orlando, and Tampa offices conducted 76 outreaches in 13 counties. These events ranged from Multi-Agency Resource Centers where affected citizens can get assistance, education and resources, to focused outreaches to local building departments and law enforcement. Additionally, these teams conducted over 60 sweeps resulting in 338 site visits and over 1,200 license checks.



### Hurricane Ian

Nearly two years after landfall, Hurricane Ian still presented itself as a concern to Southwest Florida. While the greatest threat is in the first few months following a storm, unlicensed activity can continue for up to two or more years in impacted areas depending on the degree of damages caused, timing of constituents' receipt of funds from insurance companies and government programs, and more. During Fiscal Year 2023-2024, teams from the Fort Myers office conducted 28 sweeps, which included over 180 site visits and 215 license checks, while investigating over 200 unlicensed activity complaints related to Hurricane Ian.

### Winter Storm Finn

On January 9, 2024, Winter Storm Finn, a rapidly moving winter weather system that impacted a significant portion of the continental United States, brought damaging winds and tornados across North Florida. A state of emergency was declared in 49 counties in Florida due to impacts from this winter storm. The Division of Regulation conducted over 40 sweeps in the aftermath of Winter Storm Finn, resulting in 238 site visits and over 630 license checks.

### Northwest Florida Tornadoes

On the morning of May 10, 2024, Gadsden, Leon and Jefferson counties in North Florida were struck by 3 tornadoes. With 2 of the tornadoes reaching EF-2 status and straight-line winds over 100mph, numerous impacts to neighborhoods all over the area were felt. The tornadoes brought down thousands of trees in Tallahassee's dense canopy, crushing houses and cars and causing power outages that affected over 100,000 customers. In the weeks following the tornadoes, investigators from the Tallahassee office conducted 32 sweeps, focusing on the areas hardest hit. These sweeps resulted in over 1,000 license checks.

## Communications Initiatives

### Background

The Division of Regulation contracted to run various public education campaigns throughout FY 2023-24. The campaigns sought to increase public awareness of the dangers of unlicensed contracting, encourage Floridians to hire licensed contractors, and educate the public about DBPR's license verification tool.

### Paid Proactive Efforts

*Unlicensed Activity "Rebuilding After a Hurricane" Hurricane Idalia Campaign*

### Purpose

The DBPR Division of Regulation launched the *Rebuilding After a Hurricane* Media Campaign from September 26, 2023, to November 25, 2023, in response to Hurricane Idalia. Digital ads ran on Meta, YouTube, X (formerly known as Twitter) and NextDoor. DBPR's primary goal was to educate homeowners on the risks of hiring unlicensed contractors in the aftermath of a storm. In total, this campaign saw over 3.9 million impressions



### Tallahassee Campaign

As part of the *"Rebuilding After a Hurricane" Hurricane Idalia Campaign*, radio ads were placed via iHeart Media in the Tallahassee media market. These ads ran from September 26, 2023, to November 25, 2023, serving over 2.3 million impressions. This campaign was delivered via broadcast radio, which provided a substantial return on investment.

### Gainesville Campaign

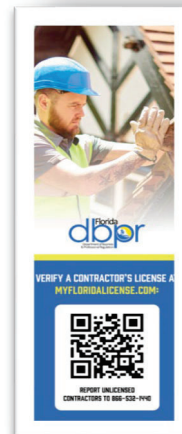
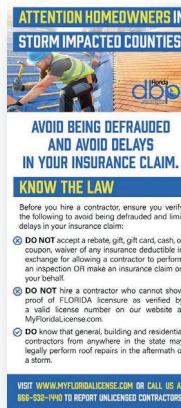
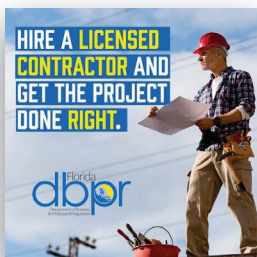
Additionally, radio ads were placed via Audacy in the Gainesville media market as part of the *"Rebuilding After a Hurricane" Hurricane Idalia Campaign*. These ads ran from September 26, 2023, to November 25, 2023, serving over 2.9 million impressions. This campaign was delivered via broadcast radio. Over 40% of adults in this media market were served the spot.

*“Unlicensed Contracting - The Unknown Consequences” Statewide Public Awareness Campaign*

Purpose

DBPR ran the “Unlicensed Contracting - The Unknown Consequences” statewide public awareness campaign from July 2023 through June 2024. Through the campaign, DBPR placed both digital and poster billboards in English and Spanish across the state to further reach consumers. The placement locations included over 14 counties, including Miami-Dade, Broward, Leon, and Orange, to name a few. In total, it is estimated this campaign reached a total number of 24 million eyes-on impressions.

The primary message served to educate homeowners on the risks of hiring unlicensed contractors in the aftermath of a storm. Many of the same videos and digital graphics were repurposed from a previous post-storm campaign to reduce cost production and provide critical information on unlicensed contracting to storm-impacted areas quickly and efficiently.



### *Unlicensed Activity “Rebuild After a Storm” Bay County Campaign*

#### Purpose

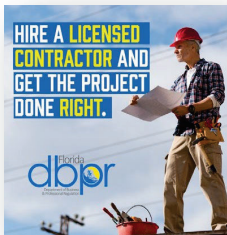
DBPR launched the “*Rebuild After a Storm*” campaign in Bay County following the January 9, 2024 storm that produced E2 and E3 tornadoes in Panama City. The Campaign ran from January 26, 2024 to February 29, 2024 and included digital ads on Meta and YouTube. The primary message educated homeowners on the risks of hiring unlicensed contractors in the aftermath of a storm. In total, this campaign saw over 2.28 million impressions

Many of the same videos and digital graphics were reused from the Hurricane Idalia campaign to reduce production costs and provide critical information on unlicensed contracting to storm-impacted areas quickly and efficiently.



#### Radio

Radio ads were placed via iHeartMedia in the Bay County market. These ads ran from January 30, 2024, to February 26, 2024, reaching over 1.08 million impressions via broadcast and digital radio, breaking down as 765,403 broadcast impressions and 320,612 digital impressions



### *2024 Unlicensed Activity Public Education Campaign - The Florida Association of Broadcasters’ Public Education Program*

DBPR partnered with the Florida Association of Broadcasters’ Public Education Program to launch the 2024 Unlicensed Activity Public Education Campaign, aimed at educating homeowners on the risks of unlicensed contracting and promoting the use of DBPR’s online license verification tool.

The campaign aired from May to June 2024, with a total airtime value of \$1,085,161 and 17,802 spots across Florida’s 10 major media markets, including Tampa, Miami, Orlando, and Jacksonville. Spanish-language airtime accounted for 36% of the total value, and 83% of the airtime was broadcast during daytime. The campaign reached more than 6.37 million TV impressions, according to Nielsen ratings.

## Section Three

### COMPLAINT INFORMATION

## Unlicensed Activity Complaints Annual Report Fiscal Year 2023-2024

	Complaints Received	Legally Sufficient	Cease and Desist Issued	ULA Citations Filed	Cases Received in Legal	Administrative Complaints Filed	Final Orders Filed
Accountancy	102	11	8	0	5	6	4
Asbestos	5	2	0	0	1	0	0
Athlete Agents	1	1	0	0	0	0	0
Auctioneers	22	12	3	0	5	1	0
Barbers	272	176	1	145	8	4	146
Boxing Commission	13	4	0	1	2	2	2
Building Code Admin. and Inspectors	3	1	0	0	0	0	0
Community Association Managers	70	25	6	3	15	1	8
Construction Industry	2,656	1,825	844	360	893	815	1129
Cosmetology	706	250	13	164	24	6	169
Electrical Contractors	472	388	229	55	221	219	281
Employee Leasing	4	2	0	0	2	3	1
Geologists	0	0	0	0	0	0	0
Harbor Pilots	0	0	0	0	0	1	1
Home Inspectors	13	3	4	0	1	1	0
Landscape Arch.	21	2	2	0	1	0	0
Mold-Related Services	34	18	9	2	9	7	8
Real Estate	860	168	14	0	165	12	12
Talent Agents	29	7	0	0	3	0	0
Veterinary Medicine	51	19	7	1	12	0	0
<b>Totals</b>	<b>5,334</b>	<b>2,914</b>	<b>1,140</b>	<b>731</b>	<b>1,367</b>	<b>1,078</b>	<b>1,029</b>

- Complaints Received refers to complaints received and assigned a case number.
- Complaints Legally Sufficient refers to complaints that met the standard of legal sufficiency established in section 455.225 (1), Florida Statutes.
- Cease & Desist Issued refers to cases where a Notice of Cease and Desist was issued.
- ULA Citations Filed refers to the number of citations filed with Department’s Agency Clerk that become Final Orders.
- Cases Received in Legal refers to cases received in the Office of General Counsel from DBPR investigators after their investigations are complete.
- Administrative Complaints Filed refers to cases where an Administrative Complaint has been filed with the Agency Clerk’s Office.
- Final Orders Filed refers to final orders entered, which imposed administrative fines and investigative costs.

## Section Four

### UNLICENSED ACTIVITY FINANCIAL REPORTS

**DIVISION OF CERTIFIED PUBLIC ACCOUNTING**  
**BOARD OF ACCOUNTANCY**  
**UNLICENSED ACTIVITY ACCOUNT**  
**STATEMENT OF REVENUE AND EXPENDITURES**  
**FOR THE LAST 12 MONTHS ENDING June 30, 2024**  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 8,440	\$ 10,430
Fines	-	-
Investment Earnings	<u>8,565</u>	<u>4,469</u>
Total Revenues	<u>17,005</u>	<u>14,899</u>
 <b>EXPENSES</b>		
Unlicensed Activity	5,798	1,704
General Counsel/Legal	-	-
Refunds	-	-
Service Charge to General Revenue	<u>1,360</u>	<u>1,192</u>
Total Expenses	<u>7,159</u>	<u>2,896</u>
 <b>TRANSFERS</b>		
Transfer (to)/from Operating Account	-	-
Transfer to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	9,846	12,002
 <b>PRIOR PERIOD ADJUSTMENT</b>	-	-
 <b>ACCOUNT BALANCE, Beginning of Period</b>	<u>324,371</u>	<u>312,369</u>
 <b>ACCOUNT BALANCE, End of Period</b>	<u><u>\$ 334,217</u></u>	<u><u>\$ 324,371</u></u>



**BOARD OF ARCHITECTURE AND INTERIOR DESIGN  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u>6/30/2024</u>	<u>6/30/2023</u>
Unlicensed Activity Fees	\$ 4,695	\$ 74,395
Fines	42,110	11,112
Investment Earnings	<u>1,228</u>	<u>607</u>
Total Revenues	<u>48,033</u>	<u>86,115</u>
 <b>EXPENSES</b>		
Board Administrative Office	-	-
Refunds	-	-
Service Charge to General Revenue	3,843	6,889
Contracted Services	<u>40,605</u>	<u>50,239</u>
Total Expenses	<u>44,448</u>	<u>57,128</u>
 <b>TRANSFERS</b>		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 3,586	 28,987
<b>TRANSFER TO GENERAL REVENUE</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>44,684</u>	<u>15,698</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u>\$ 48,270</u>	<u>\$ 44,684</u>

**ASBESTOS UNIT**  
**UNLICENSED ACTIVITY ACCOUNT**  
**STATEMENT OF REVENUE AND EXPENDITURES**  
**FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024**  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 50	\$ 125
Investment Earnings	<u>86</u>	<u>83</u>
Total Revenues	<u>136</u>	<u>208</u>
<b>EXPENSES</b>		
Investigations	2,732	1,791
General Counsel/Legal	-	-
Refunds	-	-
Service Charge to General Revenue	<u>11</u>	<u>17</u>
Total Expenses	<u>2,743</u>	<u>1,807</u>
<b>CHANGE IN ACCOUNT BALANCE</b>	(2,607)	(1,599)
<b>PRIOR PERIOD ADJUSTMENT</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>5,666</u>	<u>7,265</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u><u>\$ 3,059</u></u>	<u><u>\$ 5,666</u></u>

**ATHLETE AGENTS  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 350	\$ 485
Investment Earnings	<u>225</u>	<u>116</u>
Total Revenues	<u>575</u>	<u>601</u>
 <b>EXPENSES</b>		
Investigations	911	-
General Counsel/Legal	-	-
Service Charge to General Revenue	<u>46</u>	<u>48</u>
Total Expenses	<u>957</u>	<u>48</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 (382)	 553
 <b>PRIOR PERIOD ADJUSTMENT</b>	 -	 -
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>8,844</u>	 <u>8,290</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u><u>\$ 8,462</u></u>	 <u><u>\$ 8,844</u></u>

**BOARD OF AUCTIONEERS  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 10,905	\$ 1,515
Fines	-	(53)
Investment Earnings	<u>767</u>	<u>418</u>
Total Revenues	<u>11,672</u>	<u>1,880</u>
<b>EXPENSES</b>		
Investigations	10,565	7,489
General Counsel/Legal	2,378	3,896
Refunds	-	-
Service Charge to General Revenue	<u>934</u>	<u>150</u>
Total Expenses	<u>13,876</u>	<u>11,535</u>
<b>CHANGE IN ACCOUNT BALANCE</b>	(2,204)	(9,654)
<b>PRIOR PERIOD ADJUSTMENT</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>28,979</u>	<u>38,633</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u><u>\$ 26,775</u></u>	<u><u>\$ 28,979</u></u>

**BARBERS BOARD**  
**UNLICENSED ACTIVITY ACCOUNT**  
**STATEMENT OF REVENUE AND EXPENDITURES**  
**FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024**  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 22,870	\$ 20,375
Fines	3,895	5,426
Investment Earnings	<u>5,627</u>	<u>3,073</u>
Total Revenues	<u>32,392</u>	<u>28,874</u>
<b>EXPENSES</b>		
Board Administrative Office	-	-
Refunds	-	5
Service Charge to General Revenue	2,591	2,310
Investigations	35,520	26,535
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>38,111</u>	<u>28,850</u>
<b>TRANSFERS</b>		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
<b>CHANGE IN ACCOUNT BALANCE</b>	(5,719)	24
<b>PRIOR PERIOD ADJUSTMENT</b>	-	-
<b>Transfer to General Revenue</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>221,733</u>	<u>221,709</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u><u>\$ 216,014</u></u>	<u><u>\$ 221,733</u></u>

**FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 12,740	\$ 11,595
Investment Earnings	<u>13,541</u>	<u>6,996</u>
Total Revenues	<u>26,281</u>	<u>18,591</u>
 <b>EXPENSES</b>		
Investigations	-	1,465
Refunds	-	-
Service Charge to General Revenue	2,102	1,487
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>2,102</u>	<u>2,952</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 24,178	 15,639
 <b>TRANSFERS</b>		
Transfer to General Revenue	-	-
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>508,207</u>	 <u>492,568</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u><u>\$ 532,385</u></u>	 <u><u>\$ 508,207</u></u>

**COMMUNITY ASSOCIATION MANAGERS  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<b>6/30/2024</b>	<b>6/30/2023</b>
Unlicensed Activity Fees	\$ 16,200	\$ 16,295
Fines	1,158	623
Investment Earnings	<u>7,047</u>	<u>3,940</u>
Total Revenues	<u>24,405</u>	<u>20,858</u>
 <b>EXPENSES</b>		
Investigations	31,876	29,791
General Counsel/Legal	-	-
Refunds	-	5
Service Charge to General Revenue	<u>1,952</u>	<u>1,668</u>
Total Expenses	<u>33,829</u>	<u>31,465</u>
 <b>TRANSFERS</b>		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 (9,424)	 (10,607)
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>279,300</u>	<u>289,906</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u>\$ 269,876</u>	<u>\$ 279,300</u>

**CONSTRUCTION INDUSTRY LICENSING BOARD  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 229,764	\$ 329,055
Fines	535,699	369,570
Investment Earnings	-	-
Total Revenues	<u>765,463</u>	<u>698,625</u>
 <b>EXPENSES</b>		
Investigations	1,330,615	1,142,165
General Counsel/Legal	1,698,729	1,011,627
Refunds	-	-
Service Charge to General Revenue	53,945	54,606
Interest Assessment	91,155	16,046
Total Expenses	<u>3,174,444</u>	<u>2,224,445</u>
 <b>TRANSFERS</b>		
Transfer from Operating Account	-	-
Transfer of Excess Cash to General Revenue	-	-
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 (2,408,982)	 (1,525,820)
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>(1,653,548)</u>	<u>(127,728)</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u>\$ (4,062,529)</u>	<u>\$ (1,653,548)</u>



**BOARD OF COSMETOLOGY  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 201,760	\$ 192,058
Fines	23,374	15,340
Investment Earnings	<u>79,333</u>	<u>40,582</u>
Total Revenues	<u>304,467</u>	<u>247,980</u>
 <b>EXPENSES</b>		
Investigations	101,094	90,351
Refunds	-	-
Service Charge to General Revenue	24,357	19,838
General Counsel	<u>-</u>	<u>18,628</u>
Total Expenses	<u>125,451</u>	<u>128,817</u>
 <b>TRANSFERS</b>		
Transfer (to)/from Operating Account	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 179,016	 119,164
 <b>TRANSFER TO GENERAL REVENUE</b>	 -	 -
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>2,945,768</u>	 <u>2,826,605</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u><u>\$ 3,124,784</u></u>	 <u><u>\$ 2,945,768</u></u>

**ELECTRICAL CONTRACTORS' LICENSING BOARD  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 40,400	\$ 55,845
Fines	194,988	182,275
Investment Earnings	<u>-</u>	<u>-</u>
Total Revenues	<u>235,388</u>	<u>238,120</u>
<b>EXPENSES</b>		
Unlicensed Activity	-	-
Investigations	264,302	270,401
Refunds	65	-
General Counsel/Legal	-	213
Service Charge to General Revenue	19,122	19,297
Interest Assessment	<u>(3,707)</u>	<u>(3,098)</u>
Total Expenses	<u>279,782</u>	<u>286,814</u>
<b>TRANSFERS</b>		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
<b>CHANGE IN ACCOUNT BALANCE</b>	(44,393)	(48,694)
<b>TRANSFER FROM OPERATING</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>190,573</u>	<u>239,267</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u><u>\$ 146,180</u></u>	<u><u>\$ 190,573</u></u>

**UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 3,055	\$ 315
Fines	-	(49)
Investment Earnings	<u>1,182</u>	<u>629</u>
Total Revenues	<u>4,237</u>	<u>896</u>
<b>EXPENSES</b>		
Investigations	364	3,256
Refunds	-	-
General Counsel	-	3,789
Service Charge to General Revenue	<u>339</u>	<u>72</u>
Total Expenses	<u>703</u>	<u>7,117</u>
<b>TRANSFERS</b>		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
<b>CHANGE IN ACCOUNT BALANCE</b>	3,533	(6,221)
<b>PRIOR PERIOD ADJUSTMENT</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	<u>43,364</u>	<u>49,585</u>
<b>ACCOUNT BALANCE, End of Period</b>	<u><u>\$ 46,897</u></u>	<u><u>\$ 43,364</u></u>

**BOARD OF PROFESSIONAL ENGINEERS  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 13,835	\$ 219,310
Investment Earnings	<u>11,067</u>	<u>6,277</u>
Total Revenues	<u>24,902</u>	<u>225,587</u>
 <b>EXPENSES</b>		
Unlicensed Activity	-	-
FEMC Contracted Services	100,875	98,815
Refunds	-	-
Service Charge to General Revenue	<u>1,992</u>	<u>18,047</u>
Total Expenses	<u>102,867</u>	<u>116,862</u>
 <b>TRANSFERS</b>		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 (77,965)	 108,725
 <b>TRANSFERS</b>		
Transfer of Excess Cash to General Revenue	0	-
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>478,191</u>	 <u>369,465</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u><u>\$ 400,226</u></u>	 <u><u>\$ 478,191</u></u>

**BOARD OF PROFESSIONAL GEOLOGISTS  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 205	\$ 2,755
Investment Earnings	<u>3,126</u>	<u>1,651</u>
Total Revenues	<u>3,331</u>	<u>4,406</u>
 <b>EXPENSES</b>		
Refunds	-	-
Investigations	-	1,140
Service Charge to General Revenue	<u>266</u>	<u>353</u>
Total Expenses	<u>266</u>	<u>1,492</u>
 <b>TRANSFERS</b>		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 3,064	 2,914
 <b>PRIOR PERIOD ADJUSTMENT</b>	 -	 -
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>118,683</u>	 <u>115,768</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u>\$ 121,747</u>	 <u>\$ 118,683</u>

**HOME INSPECTORS LICENSING UNIT  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 4,520	\$ 5,630
Investment Earnings	<u>3,700</u>	<u>1,916</u>
Total Revenues	<u>8,220</u>	<u>7,546</u>
 <b>EXPENSES</b>		
Investigations	1,457	1,793
General Counsel/Legal	-	-
Refunds	-	-
Service Charge to General Revenue	<u>658</u>	<u>604</u>
Total Expenses	<u>2,115</u>	<u>2,396</u>
 <b>TRANSFERS</b>		
Transfer to General Revenue Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	6,105	5,150
 <b>ACCOUNT BALANCE, Beginning of Period</b>	<u>139,051</u>	<u>133,901</u>
 <b>ACCOUNT BALANCE, End of Period</b>	<u><u>\$ 145,156</u></u>	<u><u>\$ 139,051</u></u>

**BOARD OF LANDSCAPE ARCHITECTURE  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 415	\$ 467
Investment Earnings	<u>865</u>	<u>481</u>
Total Revenues	<u>1,280</u>	<u>948</u>
 <b>EXPENSES</b>		
Investigations	1,822	1,954
Refunds	-	-
General Counsel/Legal	-	-
Service Charge to General Revenue	<u>102</u>	<u>76</u>
Total Expenses	<u>1,924</u>	<u>2,029</u>
 <b>TRANSFERS</b>		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 (644)	 (1,082)
 <b>PRIOR PERIOD ADJUSTMENT</b>	 -	 -
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>34,334</u>	 <u>35,416</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u><u>\$ 33,691</u></u>	 <u><u>\$ 34,334</u></u>

**MOLD-RELATED SERVICES LICENSING UNIT  
UNLICENSED ACTIVITY ACCOUNT  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

REVENUES	6/30/2024	6/30/2023
Unlicensed Activity Fees	\$ 20,070	\$ 18,565
Fines & Penalties	13,167	2,545
Investment Earnings	-	-
	<hr/>	<hr/>
Total Revenues	33,237	21,110
	<hr/>	<hr/>
<b>EXPENSES</b>		
Investigations	14,572	26,535
Refunds	-	-
Service Charge to General Revenue	2,657	1,693
Interest Assessment	28	(50)
	<hr/>	<hr/>
Total Expenses	17,257	28,178
	<hr/>	<hr/>
<b>TRANSFERS</b>		
Transfer to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	15,980	(7,069)
ACCOUNT BALANCE, Beginning of Period	(5,389)	1,679
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 10,591	\$ (5,389)
	<hr/> <hr/>	<hr/> <hr/>



**BOARD OF PILOT COMMISSIONERS  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 15	\$ 490
Investment Earnings-----		14
Total Revenues	15	504
<b>EXPENSES</b>		
Service Charge to General Revenue	1	40
OCG	-	3,180
Total Expenses	1	3,220
<b>TRANSFERS</b>		
Transfer to Working Capital Fund	-	-
Total Transfers	-	-
<b>CHANGE IN ACCOUNT BALANCE</b>	14	(2,716)
<b>PRIOR PERIOD ADJUSTMENT</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	501	3,217
<b>ACCOUNT BALANCE, End of Period</b>	\$ 515	\$ 501

**FLORIDA REAL ESTATE APPRAISAL BOARD  
 UNLICENSED ACTIVITY ACCOUNT  
 STATEMENT OF REVENUE AND EXPENDITURES  
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 1,835	\$ 3,675
Investment Earnings	<u>4,073</u>	<u>2,187</u>
Total Revenues	<u>5,908</u>	<u>5,862</u>
 <b>EXPENSES</b>		
Division Administration ULA	-	2,475
Investigations	-	-
General Counsel/Legal	1,238	4,641
Refunds	10	20
Service Charge to General Revenue	<u>472</u>	<u>467</u>
Total Expenses	<u>1,719</u>	<u>7,603</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 4,188	 (1,741)
 <b>PRIOR PERIOD ADJUSTMENT</b>	 -	 -
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>165,298</u>	 <u>167,039</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u><u>\$ 169,486</u></u>	 <u><u>\$ 165,298</u></u>

**FLORIDA REAL ESTATE COMMISSION  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 285,512	\$ 1,248,485
Investment Earnings	<u>68,415</u>	<u>41,076</u>
Total Revenues	<u>353,928</u>	<u>1,289,561</u>
 <b>EXPENSES</b>		
Board Admin	-	-
General Counsel/Legal	342,685	425,215
Investigations	511,344	300,902
Refunds	40	85
Service Charge to General Revenue	<u>28,311</u>	<u>103,158</u>
Total Expenses	<u>882,381</u>	<u>829,360</u>
 <b>TRANSFERS</b>		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 (528,453)	 460,201
 <b>PRIOR PERIOD ADJUSTMENT</b>	 -	 -
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>3,023,553</u>	 <u>2,563,352</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u>\$ 2,495,101</u>	 <u>\$ 3,023,553</u>

**TALENT AGENTS  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 2,255	\$ 355
Fines	<u>-</u>	<u>(9,977)</u>
Total Revenues	<u>2,255</u>	<u>(9,622)</u>
 <b>EXPENSES</b>		
Refunds	-	-
Investigations	8,015	7,651
General Counsel/Legal	455	-
Service Charge to General Revenue	(165)	(946)
Interest Assessment	<u>4,313</u>	<u>2,205</u>
Total Expenses	<u>12,618</u>	<u>8,910</u>
 <b>TRANSFERS</b>		
Transfer (to)/from Operating Account	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 <b>CHANGE IN ACCOUNT BALANCE</b>	 (10,363)	 (18,531)
 <b>PRIOR PERIOD ADJUSTMENT</b>	 -	 -
 <b>ACCOUNT BALANCE, Beginning of Period</b>	 <u>(144,181)</u>	 <u>(125,649)</u>
 <b>ACCOUNT BALANCE, End of Period</b>	 <u><u>\$ (154,543)</u></u>	 <u><u>\$ (144,181)</u></u>

**BOARD OF VETERINARY MEDICINE  
UNLICENSED ACTIVITY ACCOUNT  
STATEMENT OF REVENUE AND EXPENDITURES  
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2024  
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023)**

<b>REVENUES</b>	<u><b>6/30/2024</b></u>	<u><b>6/30/2023</b></u>
Unlicensed Activity Fees	\$ 5,065	\$ 5,260
Fines	2,500	928
Investment Earnings	4,319	2,498
	<hr/>	<hr/>
Total Revenues	11,884	8,686
	<hr/>	<hr/>
<b>EXPENSES</b>		
Investigations	17,669	15,628
General Counsel/Legal	2,702	3,683
Service Charge to General Revenue	951	695
Refunds	-	-
	<hr/>	<hr/>
Total Expenses	21,322	20,006
	<hr/>	<hr/>
<b>TRANSFERS</b>		
Transfer of Excess Cash to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
<b>CHANGE IN ACCOUNT BALANCE</b>	(9,438)	(11,320)
<b>TRANSFER TO GENERAL REVENUE</b>	-	-
<b>ACCOUNT BALANCE, Beginning of Period</b>	176,239	187,559
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<b>ACCOUNT BALANCE, End of Period</b>	\$ 166,801	\$ 176,239
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