

EXECUTIVE SUMMARY

Regulatory Council of Community Association Managers

Meeting Type: Telephone Conference

Meeting Date: July 31, 2009

Council Members: Chris Brown, Chair
Steven Czonstka
Maggie Rogers
Terence Brennan
Patricia Rogers
Kelly Moran

Other Attendees: Anthony B. Spivey, Executive Director
Renese Jones, Government Analyst I
Timothy Dennis, Assistant Attorney General
Elizabeth Duffy, Prosecuting Attorney

Major Issues/Actions

The council conducted a meeting to offer legislative recommendations to the department to review and consider for the upcoming 2010 legislative session. The following items were offered by the council:

- The department should review the enforcement procedures of CAMs, as certain RCCAM members allege there is a lack of enforcement by the department.
- There should be a specific timeframe for the department to investigate cases.
- The department should provide better communication with complainants during the complaints process.
- Unfounded complaints should be expunged from the CAM record after a certain period of time.
- Dismissed complaints should remain public and documents should be available online for public review.
- The number of continuing education hours is too low – the requirement should be increased from 24 hours to 40 hours to provide for more qualified individuals in the profession.
- The number of hours for pre-licensure education should be increased.
- The council should be privatized and/or be designated as a board.
- Department staff should provide information to individuals on where to report a person practicing as a CAM who does not have a license.
- The department should have a set timeframe required to respond to complaints from the public.

- There should be an Omnibus Community Association bill to help with regulating community associations.
- Unlicensed individuals and firms should never be licensed.
- Residents should have increased access to condominium records.

Anthony B. Spivey
Executive Director
August 18, 2009