

EXECUTIVE SUMMARY

Regulatory Council For Community Association Managers

Meeting Type: General Meeting, The Ritz-Carlton Sarasota Hotel, Sarasota, Florida

Meeting Date: August 10, 2007

Council Members: Chris Brown, Chair
Steven Czonstka
Debra Glass
Mark Benson

Members Absent: Edith Yates – excused

Other Attendees: Anthony B. Spivey, Executive Director
Renese Jones, Government Analyst I
Barbara Edwards, Assistant Attorney General
Michael Greene, Unlicensed Activity Coordinator

Major Issues/Actions

- The council reviewed the Public Service Announcement (PSA) presented by Mr. Greene and expressed concern that the PSA suggested that realtor duties falls within the scope of a CAM license. The PSA announcer indicates he “makes sure properties do not stay on the market long.” Mr. Greene indicated he would work with the producer of the PSA to correct the message and provide an update to the council.
- Mr. Benson requested the minutes not be drafted as verbatim representations of what occurred during the meetings as this can detract from the intent of the business conducted. The Executive Director explained to Mr. Benson that the current form of the minutes expresses what actually occurs during a meeting. The council voted to maintain the current format of the minutes.
- Mr. Benson requested an index of legal codes be presented to identify the status of cases. Additionally he requested that names not be listed on the documents of the report presented by the prosecuting attorney so that the information can be retained by the public. The Executive Director indicated he would relay this information to Ms. Jessica Leigh, prosecuting attorney for the council.

- Mr. Benson did a comparison between the regulation complaints report data and the prosecuting attorney's case load data report and indicated he would like to see the information more closely reflect what is contained in each report. The information in the two reports are independent of each other and show information as entries into the respective offices at different intervals in time and may or may not reflect similar data when presented. The council did agree that it would like to know the status of a case when a CAM has been disciplined.
- After reviewing the call center report listed in the financials, Mr. Benson indicated the report shows a total of 11,000 calls received regarding CAMS for the quarter ending March 31, 2007. Mr. Benson would like to have a breakdown of the subject matter of the calls regarding CAMS. He stated this could be a good educational tool to use in training CAMS. The Executive Director indicated he would contact Mark Whitten with this request.
- Mr. Benson stated he would like to change the process to allow members to call staff and place items on the agenda. The Executive Director explained to Mr. Benson that suggested agenda items are discussed with the Chair prior to placing the items. Mr. Benson requested a vote from the council in changing the process of placing items on the agenda and the motion died for lack of a second.
- Mr. Benson requested information regarding whether the department will sponsor legislation for CAMS in the upcoming legislative sessions. Two particular items of interest are the removal of the exemption on small associations to use unlicensed CAMS, and the licensing of management companies. The Executive Director indicated he would seek a response from the department regarding a legislative package and relay the information to the council.

Anthony B. Spivey
Executive Director